



CLINICAL GOVERNANCE GROUP

6 January 2022

Venue: Bledisloe House, 24 Wellesley Street West, Level 9, Onetangi Meeting Room & Zoom @ 4.45pm

| Members: | | |
|----------------------------------|-------------------|---------------------------|
| Jonathan Christiansen (Co Chair) | Gary Jackson | Owen Sinclair |
| Rawiri McKree Jansen (Co Chair) | Gary McAuliffe | Pauline Fuimaono Sanders |
| Allan Moffit | Greg Williams | Ruth Large |
| Anthony Jordan | Harriet Pauga | Sally Roberts |
| Carmel Ellis | Hinamaha Lutui | Teuila Percival |
| Christine McIntosh | Kara Okesene-Gafa | Tim Cutfield |
| Daniel Tsai | Kate Dowson | Willem Landman |
| Gabrielle Lord | Lara Hopley | Vicky Tafau (Secretariat) |
| | Maria Poynter | |

AGENDA (note not every item will be discussed at each meeting)

| Time | Item | Page No. |
|--|---|----------|
| 4.45pm | 1. AGENDA ORDER AND TIMING (Welcome & Karakia) | |
| | 2. GOVERNANCE | |
| 4.50pm | 2.1 Apologies (Attendance Schedule) | |
| | 2.2 Confirmation of the minutes from the previous meeting held on 30 December, 2021 | |
| | 2.3 Action Items | |
| | 3. STANDING UPDATES | |
| 4.55pm | 3.1 Dashboard/Metrics for Whānau HQ (Hannah Njo) | |
| | 3.1.1 Covid Calculator (Delwyn Armstrong – on leave, back 10 January 2022) | |
| | 3.2 Patient Experience/Consumer Engagement/Complaints and Responses | |
| | 3.3 Adverse events reporting, implementation of recommendations | |
| | 3.3.1 ARPHS Implementation of Independent Review Recommendations (Maria Poynter) – dependent on whether or not Maria is able to dial in | |
| | 3.4 External reporting: HQSC/HDC/Colonial/Other | |
| | 3.5 NRHCC Update | |
| | 3.5.1 Preparation for Omicron Surge (Discussion) | |
| | 4. PROVIDER UPDATES | |
| | 4.1 Māori Providers Update/New Business | |
| | 4.2 Pasifika Providers Update/New Business | |
| | 4.3 Other Community Providers Update/New Business | |
| | 5. NEW CLINICAL GOVERNANCE BUSINESS | |
| | 5.1 Policies/Procedures brought forward for Discussion/Endorsement | |
| | 5.2 MOC Discussions | |
| | 5.3 Questions/Advice sought from Steering Group or NRHCC Exec | |
| | 5.4 Other | |
| 5.40pm | 6. OTHER BUSINESS | |
| Next Meeting: 13 January, 2022 @ 4.45pm | | |

MEMBER ATTENDANCE SCHEDULE 2021/2022

WHĀNAU HOME QUARANTINE CLINICAL GOVERNANCE GROUP

| Name | 25 Nov | 2 Dec | 9 Dec | 16 Dec | 23 Dec | 30 Dec | 6 Jan | 13 Jan | 20 Jan | 27 Jan |
|----------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Jonathan Christiansen (Co-Chair) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Apologies | | | |
| Rawiri McKree Jansen (Co-Chair) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Allan Moffitt | ✓ | Apologies | ✓ | ✓ | Apologies | - | Apologies | ✓ | ✓ | ✓ |
| Anthony Jordan | | - | ✓ | - | - | - | ✓ | Tentative | Tentative | Tentative |
| Carmel Ellis | ✓ | ✓ | Apologies | ✓ | Apologies | ✓ | ✓ | ✓ | ✓ | ✓ |
| Christine McIntosh | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Apologies | | |
| Daniel Tsai | - | - | - | ✓ | ✓ | ✓ | Tentative | Tentative | | |
| Gabrielle Lord | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Tentative | | | |
| Gary Jackson | ✓ | ✓ | Apologies | Apologies | ✓ | ✓ | Tentative | Tentative | Tentative | Tentative |
| Gary McAuliffe | - | - | - | ✓ | - | - | | | | |
| Greg Williams | - | ✓ | ✓ | Apologies | Apologies | ✓ | Apologies | | | |
| Harriet Pauga | - | ✓ | ✓ | ✓ | Apologies | Apologies | Apologies | ✓ | ✓ | ✓ |
| Hina Lutui | ✓ | ✓ | ✓ | ✓ | ✓ | Apologies | | | | |
| Kara Okesene-Gafa | Apologies | Apologies | Apologies | Apologies | Apologies | Apologies | Apologies | | | |
| Kate Dowson | ✓ | - | ✓ | ✓ | Apologies | Apologies | Apologies | Apologies | ✓ | ✓ |
| Kim Arcus | ✓ | ✓ | ✓ | ✓ | | | | | | |
| Lara Hopley | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Maria Poynter | ✓ | ✓ | ✓ | ✓ | Apologies | Apologies | | | | |
| Owen Sinclair | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Apologies | Tentative |
| Pauline Sanders | - | - | ✓ | ✓ | ✓ | - | Tentative | ✓ | Tentative | Tentative |
| Ruth Large | ✓ | ✓ | ✓ | ✓ | ✓ | - | ✓ | | | |
| Saleimoa Sami | ✓ | - | - | - | - | - | | | | |
| Sally Roberts | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Apologies | Apologies | ✓ | Tentative |
| Teuila Percival | - | ✓ | ✓ | ✓ | - | ✓ | | | | |
| Tim Cutfield | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Apologies | | | ✓ |
| Willem Landman | ✓ | ✓ | ✓ | ✓ | Apologies | Apologies | Apologies | Apologies | Tentative | |



Waitematā
District Health Board
Best Care for Everyone



| MINUTES | |
|---------------|---|
| Meeting Title | Whānau Home Quarantine Clinical Governance Group (WHQCGG) |
| Date and Time | Thursday, 30 December 2021 @ 4.45pm |
| Venue | Zoom; Bledisloe House, 24 Wellesley St West, Level 9, Onetangi Meeting Room |
| MEMBERSHIP | |
| Attendees | Jonathan Christiansen, Rawiri McKree Jansen; Carmel Ellis; Christine McIntosh; Daniel Tsai; Gabrielle Lord, Gary Jackson; Greg Williams; Lara Hopley; Owen Sinclair; Sally Roberts; Teuila Percival; Tim Cutfield |
| Apologies | Harriet Pauga; Hina Lutui; Kara Okesene-Gafa; Kate Dowson; Maria Poynter; Willem Landman |

1. Welcome, Introductions & Karakia

Jonathan commenced the hui at 1647 with a welcome. He advised the group that the recommendations from the minutes had been forwarded on to the appropriate place.



2. GOVERNANCE

2.1 Apologies

Apologies were received and accepted from Harriet Pauga, Hina Lutui, Kara Okesene-Gafa, Kate Dowson, Maria Poynter and Willem Landman.

2.2 Confirmation of the Minutes

Confirmation of the minutes of the Whānau Home Quarantine Clinical Governance Group hui held on 23 December 2021.

Accepted: All

Carried

2.3 Action Items

Nothing to note.

3. PROVIDER UPDATES

3.3.2 ARPHS Implementation of Independent Review Recommendations (Maria Poynter)

The main points of the paper were to strengthen the information in terms of what MIQ can offer to Covid

positive whaanau.

WHQCGG endorsed the paper put together by Maria Poynter and Leah Pointon. And when Maria has returned from leave we'll endeavour to have the opportunity to go through the latest iteration of the paper with her.

3.5 NRHCC Update

3.5.1 Preparation for Surge – potential to rationalise the low acuity activity (Discussion)

Providing appropriate information is required.

Currently working through various options in regard to a surge. Comms around testing has been identified as needing updating. If there is suspicion of a positive Covid result, initiate care early. Don't wait for a positive test result. Escalate to door knocks when contact is unable to be made.

It was noted that there is a need to simplify the release process as this is currently a bottleneck. A conversation followed around the complexities of implementing this.

A conversation was had around whether we should do RATS in a surge rather than PCR.

The Group was advised that the MoH has sent an email advising 20,000 is the sum total of pulse oximeters stock left NZ wide. It was suggested that we prioritise delivery of these via acuity scores. We currently have a very low return rate of oximeters that have been sent out into the community.

Omicron documents created prior to Christmas are still being read through.

Next tech release is due around mid-January.

If there are 10 or 12 people in a household and each positive case resets the isolation period, with Omicron, this could create a very long tail. Discussion was had around solutions.

It was noted that we still have some parts of the vulnerable population that are not vaccinated. In large households, when we know about a case, would we do RATS on other members of the household if they would entertain isolating separately? Would this help to reduce the spread in unvaccinated households?

There is uncertainty of the infectiousness of Omicron. Another option for the very vulnerable was the 3 daily doses of medication.

The performance of RATS in this Omicron situation is also unknown.

The group is to touch base every fortnight around these ideas. What Christine is hearing is that Omicron will affect a lot of people but vaccinated people fare well. It is the unvaccinated population that is as yet proving unknown.

Vaccination status is available in NCTS so you can see immediately if they are vaccinated or not.

5. NEW CLINICAL GOVERNANCE BUSINESS

5.1 Policies/Procedures brought forward for Discussion/Endorsement

5.1.1 DRAFT Whānau HQ Escalation for Cases and Contacts for Clinical Safety Concern and Isolation and Quarantine Compliance (Christine McIntosh)

Matrix of clinical symptoms – rationalise the escalation pathway.

Jonathan felt the document looked good and asked the group for feedback.

Christine advised that there is currently a large escalation of up to 140 per day by Whakarongorau. This work will help to manage this rate.

The escalation has been left at 5 days. From a clinical perspective we are worried about the asymptomatic or mild disease that they may progress. If in a multi adult household someone will call for help if needed. It is the single parent/single adult home where contact is more important.

Whakarongorau have implemented the acuity score. Christine is working with MRCH and PaRCH on this as well.

Owen is keen to see how the current plan works. Monitoring will be required.

The Group was happy that in a multi-adult home that someone would make contact if help was required.

The ability to connect, communicate, educate and support is working better all the time.

Still building dashboards, and when these are automated it will really help.

Have developed the clinical escalation for 5 and 6's to ensure the door knocker is a clinical person.

Once we have monitored and reviewed, fixes or changes can be considered then.

Resurgence plan – Victoria from NRHCC can send through if the group would like to see it. Carmel will touch base with Victoria.

The next hui will be held on Thursday, 6 January, 2022.