

14 May 2021



**Re: Official Information Act request – Kari Centre Resignations**

I refer to your Official Information Act request dated 14 April 2021, requesting the following information:

**Pursuant to section 12 of the Official Information Act 1982 the Association of Professionals and Executive Employees requests the following information:**

Please note that data provided below is derived from the Auckland DHBs HR reporting systems supplemented by knowledge of the service. Due to system and coding changes over time, the data may not be completely accurate.

**1. How many staff have resigned from the Kari Centre in the last 36 months and what were their occupations and qualifications?**

58 employees have resigned from Kari Centre in the last 36 months. This does not include staff who were on fixed term contracts or in rotational trainee positions. The numbers by occupational group are listed below. We are unable to report on individual qualifications as this would entail manually going through personnel records, however, all registered staff have at least the minimum qualifications for registration with their professional registration board.

Profession	Number
Psychologists	22
Social Workers	11
Occupational Therapist	8
Registered Nurses	6
Admin	5
Psychotherapists	4
Medical	2
TOTAL	58

## 2. What were the reasons given for leaving?

Reason	Number
Another Job In Public Health	8
Transfer To Another ADHB Role	7
Job In Private Health	6
Left District	5
Retire	6
Job Outside Health	4
To Go Overseas	4
Ill Health	3
Job Dissatisfaction	3
No Reason	3
Resigned On Parental Leave	3
Family Reasons	2
Personal	2
Deceased	1
To Further Education	1
TOTAL	58

## 3. How many years of experience did each of the staff that resigned have?

We cannot provide the answer to this question without manually reviewing every personnel record. Your request is therefore declined under s18(f) OIA – it requires substantial collation.

## 4. How many staff have been appointed to the Kari centre in the last 36 months and what were their qualifications and board registration?

42 employees have been appointed to the Kari Centre in the last 36 months. This does not include staff who are on fixed term contracts or in rotational trainee positions. Their roles are provided below. Please note that this data relates to unique individuals rather than to employed FTE (full time equivalents). Despite more staff being recorded as resigning than having been recruited over the last 3 years, Kari Centre currently is fully recruited for clinical staff (including staff recruited but not yet started), with the exception of 1.4 Senior Medical Officers.

All clinical staff are registered with their respective registration board. We are unable to report on individual qualifications as this would entail manually going through personnel records. Your request is therefore declined under s18(f) OIA – it requires substantial collation. However, all registered staff have at least the minimum qualifications for registration with their professional registration board.

Profession	Number
Psychologists	14
Social Workers	10
Admin	5
Psychotherapists	4
Registered Nurses	4
Occupational Therapist	3
Cultural Workers	1
Medical	1
TOTAL	42

**5. What are the years of experience that each of these newly appointed staff have?**

We cannot provide the answer to this question without manually reviewing every personnel record. Your request is therefore declined under s18(f) OIA – it requires substantial collation.

**6. What data is being used to assess the use of Choice and Partnership Approach at the DHB?**

“Choice and Partnership Approach” (CAPA) is a Ministry of Health endorsed approach to development of services. The Werry Centre at the University of Auckland hold the contract to support DHBs to implement this service delivery model.

About six year ago elements of the CAPA model were adopted at Auckland DHB’s Kari Centre, however it was not fully implemented. At the end of 2020 management met with the Ministry to ensure that CAPA was still their preferred model, prior to contacting the Werry Centre to seek assistance. The Centre has agreed to provide project management support.

There is a significant amount of work that needs completing prior to implementing the CAPA model. This includes an analysis of the data to identify the number of Choice (initial assessments) that are required and the number of core and specialist appointments (known as partnerships) that the service and each clinician needs to offer on a quarterly basis. There are also self-assessments for staff to undertake in relation to the knowledge, skills and expertise that they hold. The purpose of this is two-fold. One, to identify future training requirements and two to identify individual and collective competencies (assessment and therapy).

We are in the process of collecting all of the relevant data and staff are also completing the self- assessment. Once we have the required data we will work with the Werry Centre to set an implementation date as well as begin the job planning and pre-CAPA implementation process.

The data will also enable us to identify what care bundles we need to develop so that we have consistent assessment and treatment protocols for a range of diagnoses and presentations.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Ailsa Claire', written in a cursive style.

Ailsa Claire, OBE

**Chief Executive of Te Toka Tumai (Auckland District Health Board)**