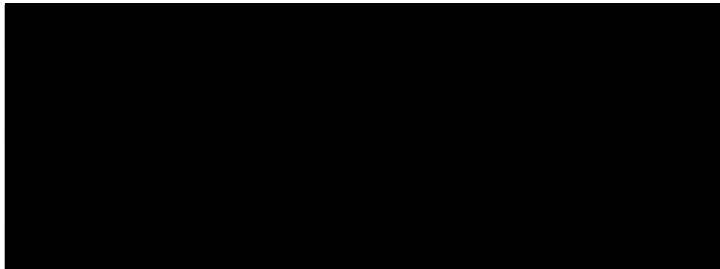


8 April 2021



Re: Official Information Act request – Correspondence on Covid case I in Papatoetoe

I refer to your Official Information Act request dated 4 March 2021 to the Ministry of Health and transferred by the MoH to Auckland DHB on 23 March 2021. You requested the following information:

1. I request copies of all text messages (numbers and names excluded) sent to Case I and or her family members in Papatoetoe by the National Investigation & Contact Tracing Centre (NICT), staff at Papatoetoe High, Auckland Public Health or anyone at the Health Ministry. This should include but not be limited to dates and times of any text messages sent. Please specify who made each text message (NICT, PH, MOH, ARPHS)
2. I request records of the times and dates of all phone calls made to Case I and or her family made by the National Investigation & Contact Tracing Centre (NICT) , staff at Papatoetoe High, Auckland Public Health or anyone at the Health Ministry. Please specify who made the call (NICT, PH, MOH, ARPHS)

I am responding from Auckland District Health Board (ADHB) as the DHB responsible for Auckland Regional Public Health Service (ARPHS).

ARPHS provides public health services to all three metro Auckland district health boards – Waitemata District Health Board, Counties Manukau Health and Auckland District Health Board, and the populations they serve. ARPHS' core role is to protect and promote public health.

Please see responses below:

1. Attached are two emails (annexure A) sent to the Papatoetoe High School principal which included text content to send onto the school community. Due to the cost of each text message communications from the school changed to email and Facebook.

Date and Time	Subject	Notes
14/02/21 12:28	FW: Text for Papatoetoe High	Email redacted under s9(2)(a) Official Information Act to protect the privacy of natural persons.
17/02/21 19:26	Updated letter and text to send to school community	Email redacted under s9(2)(a) Official Information Act to protect the privacy of natural persons. Letter withheld as out of scope.

Texts sent by ARPHS Covid tracers to the cases are no longer available on the mobile phones. The earliest text messages held/stored on the mobile phones is only back to 23rd March. Therefore, we are declining to answer your question under section 18(g) as the information you have requested is not held by ARPHS.

- Attached are the dates and times of phone calls from ARPHS Covid tracers to Case I and her family (annexure B).

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive of Te Toka Tumai (Auckland District Health Board)

Melanie Jeffery (ADHB)

From: Jane McEntee (ADHB)
Sent: Sunday, 14 February 2021 12:28
To: [REDACTED]
Cc: Deidre Alderson; Helen Hayes (ADHB)
Subject: FW: Text for Papatoetoe High

Kia ora Vaughan

Please find below a draft text message for you to send out at 115pm

Ngā mihi,
Jane

Jane McEntee
General Manager
Auckland Regional Public Health Service

Auckland Regional Public Health Service
Cornwall Complex, Building 15 - Level 2, Greenlane Clinical Centre, Auckland
Tel: 09 623 4600 x 27102 | DDI: 6234602 | Fax: 09 623 4633 | Mob: [REDACTED]
Email: JMcEntee@adhb.govt.nz | www.arphs.govt.nz

From: Helen Hayes (ADHB)
Sent: Sunday, 14 February 2021 12:17 p.m.
To: Jane McEntee (ADHB)
Subject: Text for Papatoetoe High

Text suggested as follows – 161 characters – 280 max

Kia ora. A student at Papatoetoe High has tested positive for COVID. The school will be closed on Mon and Tues at this stage. Please stay at home and more information will be emailed this afternoon. Regards xxx

Melanie Jeffery (ADHB)

From: Jane McEntee (ADHB)
Sent: Wednesday, 17 February 2021 19:26
To: 'Vaughan Couillauff'; 'Deidre Alderson'
Cc: Mariam Parwaiz (ADHB); Helen Hayes (ADHB)
Subject: updated letter and text to send to school community, 17 Feb
Attachments: [REDACTED] Papatoetoe High School principal text after new cases_COVID_2021Feb17.docx

Kia ora

Revised text as discussed including adding in Public Health will ring tomorrow to discuss any support that may be required.

Thanks for your support with sending this out tonight Vaughan

Ngā mihi,
Jane

Jane McEntee
General Manager

Auckland Regional Public Health Service

Tel: +64 9 623 4600 Ext: 27102 | DDI: +64 9 6234602 | Mob: [REDACTED]
Level 3, Building 15, Cornwall Complex, Greenlane Clinical Centre, Auckland
Visit: www.arphs.health.nz | [Auckland Regional Public Health Service](#) | [@aklpublichealth](#)

Our Vision: Te Ora ō Tāmaki Makaurau

Welcome Haere Mai | Respect Manaaki | Together Tūhono | Aim High Angamua

If you are not the intended recipient of this email, please delete.

Text for communication from school

following two more student positive tests

17 February 2021

Kia ora

You would have received my communication, or heard through the media, that the two new cases of COVID-19 today are Papatoetoe High School students from the same family.

The school will reopen on Monday 22 February.

Really positively, over 76 percent of all contacts in our school community have already had a test.

However, we need 100 percent of students and staff to get tested. Only those who have had a negative test result will be allowed to attend school on Monday. There is a testing centre open at school on Saturday and Sunday for everyone to get tested.

A letter is attached from Public Health, asking household members to get tested as well, to make sure there are no cases in the wider school community.

Thank you to parents for organising our students to be tested and the staff, the students and household members who got the test. This is a mammoth effort from the whole school community.

Thank you again for pulling together as a school community and for the kindness you are showing each other.

Nga mihi

Vaughan

Principal

Dates and times of phone calls from ARPHS Covid tracers to Case I and her family.

Father: Not a case

23/02/21 - 1516hrs
24/02/21 - 0945hrs
25/02/21 - 1447hrs
26/02/21 - 0959hrs
27/02/21 - 1039hrs
28/02/21 - 1028hrs
01/03/21 - 1120hrs
02/03/21 - 1035hrs
03/03/21 - 0851hrs
04/03/21 - 0928hrs
05/03/21 - 1007hrs
06/03/21 - 0931hrs
07/03/21 - 1225hrs
08/03/21 - 0954hrs
09/03/21 - 1039hrs

Case I (was a minor therefore contact established via Case O)

23/02/21 - 1000hrs
24/02/21 - 1115hrs
25/02/21 - 1000hrs
25/02/21 - 1030hrs
25/02/21 - 1310hrs
25/02/21 - 1700hrs
26/02/21 - 0927hrs
27/02/21 - 1122hrs
28/02/21 - 1152hrs
01/03/21 - 0956hrs
02/03/21 - 1003hrs
03/03/21 - 0928hrs
04/03/21 - 1003hrs

Case J (was a minor therefore contact established via Case O)

23/02/21 - 1100hrs (approximately)
23/02/21 - 1500hrs
24/02/21 - 1044hrs
25/02/21 - 1330hrs
26/02/21 - 1316hrs
27/02/21 - 1116hrs
28/02/21 - 1157hrs
01/03/21 - 1004hrs

02/03/21 - 1107hrs
03/03/21 - 0950hrs
04/03/21 - 1008hrs
05/03/21 - 1136hrs
06/03/21 - 1059hrs
07/03/21 - 1123hrs
08/03/21 - 1125hrs
09/03/21 - 1121hrs
10/03/21 - 0922hrs

Case K (was a minor therefore contact established via Case O)

23/02/21 - 1300hrs (approximately)
24/02/21 - 1145hrs
25/02/21 - 1716hrs
26/02/21 - 0941hrs
27/02/21 - 1120hrs
28/02/21 - 1135hrs
01/03/21 - 1011hrs
02/03/21 - 0957hrs
03/03/21 - 0940hrs
04/03/21 - 0903hrs
05/03/21 - 0910hrs
06/03/21 - 1055hrs
07/03/21 - 1138hrs
08/03/21 - 1151hrs

Case L - ARPHS:

23/02/21 - 1100hrs
24/02/21 - 1110hrs
25/02/21 - 0950hrs
26/02/21 - 0937hrs
27/02/21 - 1134hrs
28/02/21 - 1211hrs
01/03/21 - 1103hrs
02/03/21 - 1132hrs
03/03/21 - 1119hrs
04/03/21 - 0943hrs
05/03/21 - 1045hrs
06/03/21 - 1117hrs
07/03/21 - 1004hrs

Case O - ARPHS

23/02/21 – 1257hrs
24/02/21 - 0939hrs
25/02/21 - 1000hrs
26/02/21 - 0950hrs
27/02/21 - 1124hrs
28/02/21 - 1116hrs
28/02/21 - 1644hrs
01/03/21 - 0948hrs
02/03/21 - 0956hrs
03/03/21 - 0902hrs
04/03/21 - 0902hrs
05/03/21 - 0903hrs
06/03/21 - 1054hrs
07/03/21 - 1132hrs
08/03/21 - 1154hrs
09/03/21 - 1122hrs
10/03/21 - 0952hrs

