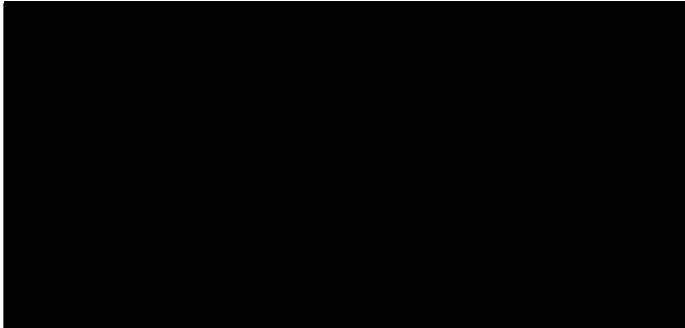


14 April 2020



Re Official Information Request – Gender bias in health system

I refer to your official information request dated 2 March 2020 requesting the following information.

With respect, I request the following information under the terms of the Official Information Act 1982:

- 1. The total number of patients who have waited longer than six hours in the emergency department (ED) each month for the last five years (Jan 2015 - Dec 2019), with a breakdown by gender, ethnicity and age.**

Please see Appendix 1.

- 2. The total number of people prescribed painkillers after presenting to ED each month for the last five years (Jan 2015 -Dec 2019), with a breakdown by gender, ethnicity and age.**

This question would require each patient record to be reviewed individually, which is not feasible given the number of presentations to the ADHB Emergency Departments. Request thus declined under s18(f) Official Information Act – substantial collation and research.

- 3. The shortest, average and longest wait time for a patient to be referred from the emergency department to the gynecology department each month for the last five years. (Jan 2015 – Dec 2019).**

Please see Appendix 2.

4. **The shortest, average and longest wait time for a patient to be referred from the emergency department to the cardiology department each month for the last five years. (Jan 2015- Dec 2019).**

Please see Appendix 3.

5. **The shortest, average and longest wait time for a patient to be referred from the emergency department to the urology department each month for the last five years (Jan 2015- Dec 2019).**

Please see Appendix 4.

6. **The number of declined referrals from the emergency department each month for the last five years (Jan 2015 to Dec 2019), with a break down by gender, ethnicity and age. (*Clarification: Referrals from the emergency department to one of the hospital services. i.e., cardiology, urology, gynecology etc which have been declined*)**

Patients referred to other specialties from the Emergency Department are reviewed by those specialties so there are no declined referrals.

7. **The total number of complaints received by the DHB relating a referral to a mental health service each month for the last five years (Jan 2015 - Dec 2019) with a breakdown by gender, ethnicity and age. Also with one sentence to explain what each complaint is about.**

As you will note from the table in Appendix 5, the number of complaints which Auckland DHB have received in regards to this, are extremely small, compared to the number of people who are referred to our Mental Health Service each year.

8. **The total number of complaints received by the DHB relating undiagnosed symptoms or misdiagnosed conditions each month last year (Jan 2015 – Dec 2019), with a breakdown by gender, ethnicity and age. Also with one sentence to explain what each complaint is about without naming or identifying anyone.**

A table of complaints received in relation to the number of complaints which Auckland DHB has received in regards to undiagnosed symptoms or the misdiagnosis of conditions is attached at Appendix 6.

Auckland DHB has not provided you with a one sentence de-identified description of each of these events as this information does not exist.

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive

Appendix 1.

Number of patients who have waited longer than six hours in the emergency department

Age Group	MMM-YY	Female				Male				Unknown	Total
		Asian	Maori	Other	Pacific	Asian	Maori	Other	Pacific		
0-14	Jan-15	5	6	14	8	8	4	18	13		76
	Feb-15	13	8	23	14	12	3	24	15		112
	Mar-15	10	5	38	15	11	12	44	17		152
	Apr-15	7	5	16	9	8	5	18	5		73
	May-15	11	9	28	9	18	7	18	11		111
	Jun-15	6	6	33	9	15	10	35	13		127
	Jul-15	13	8	31	12	11	14	38	16		143
	Aug-15	11	10	27	19	20	9	37	22		155
	Sep-15	13	6	34	23	18	16	46	27		183
	Oct-15	17	11	21	5	12	15	32	16		129
	Nov-15	7	12	31	15	13	17	23	20		138
	Dec-15	7	8	27	7	8	8	29	13		107
	Jan-16	11	7	18	10	12	8	18	10		94
	Feb-16	6	9	32	11	12	10	36	17		133
	Mar-16	14	6	36	20	13	12	42	16		159
	Apr-16	8	8	23	16	14	10	26	8		113
	May-16	11	7	31	13	16	2	14	12		106
	Jun-16	10	9	29	11	17	8	24	5		113
	Jul-16	11	10	16	11	8	3	14	9		82
	Aug-16	6	17	34	10	20	9	43	24		163
	Sep-16	15	12	36	10	24	7	27	22		153
	Oct-16	17	6	15	12	16	7	36	14		123
	Nov-16	20	6	39	19	20	18	44	17		183
	Dec-16	10	7	32	8	18	3	45	17		140
	Jan-17	4	1	20	5	4	3	10	7		54
	Feb-17	6	6	19	7	8	5	19	8		78
	Mar-17	12	11	30	18	14	7	42	14		148
	Apr-17	10	3	33	13	13	8	16	10		106
	May-17	14	5	43	27	14	12	26	21		162
	Jun-17	16	19	50	28	23	22	57	33		248
Jul-17	18	17	42	19	16	15	29	23		179	
Aug-17	22	8	65	27	34	11	57	20		244	
Sep-17	18	7	41	20	30	13	48	25		202	
Oct-17	17	6	34	14	15	12	34	14		146	
Nov-17	23	9	22	10	16	6	31	19		136	
Dec-17	6	3	33	17	8	6	34	18		125	
Jan-18	10	6	34	14	13	4	26	13		120	
Feb-18	16	10	31	17	19	8	37	25		163	
Mar-18	24	17	46	26	18	14	56	22		223	

	Apr-18	9	14	34	10	13	8	32	9		129
	May-18	17	11	29	12	15	9	56	18		167
	Jun-18	10	11	29	14	14	6	32	5		121
	Jul-18	19	10	39	21	27	13	44	17		190
	Aug-18	31	18	64	25	45	24	42	40		289
	Sep-18	26	13	42	23	28	14	45	18		209
	Oct-18	23	13	34	16	19	11	44	18		178
	Nov-18	25	21	32	22	23	9	29	23		184
	Dec-18	15	7	40	11	21	13	28	15		150
	Jan-19	11	8	32	23	19	12	38	15		158
	Feb-19	22	11	41	16	27	13	46	13		189
	Mar-19	22	10	48	37	27	13	52	25		234
	Apr-19	14	10	42	16	11	10	32	15		150
	May-19	22	11	45	19	30	7	39	32		205
	Jun-19	23	26	63	35	44	23	79	39		332
	Jul-19	46	22	65	42	56	21	84	52		388
	Aug-19	49	29	69	48	48	27	96	53		419
	Sep-19	39	20	66	47	55	17	74	48		366
	Oct-19	31	16	50	26	19	12	70	25		249
	Nov-19	29	20	50	19	37	11	56	21		243
	Dec-19	32	12	42	18	31	17	42	18		212
15-64	Jan-15	25	15	43	15	21	3	51	5		178
	Feb-15	19	9	41	16	11	12	51	15		174
	Mar-15	7	8	39	16	9	15	36	17		147
	Apr-15	12	9	32	21	19	9	49	18		169
	May-15	8	6	20	4	5	5	30	11		89
	Jun-15	12	11	24	6	5	5	41	11		115
	Jul-15	25	15	43	16	16	10	51	25		201
	Aug-15	28	18	57	29	28	9	64	20		253
	Sep-15	21	12	55	23	24	16	62	20		233
	Oct-15	17	12	35	13	15	14	40	17		163
	Nov-15	11	11	39	16	14	3	37	10		141
	Dec-15	17	15	47	14	15	9	35	18		170
	Jan-16	15	5	35	17	7	11	36	6		132
	Feb-16	12	7	36	20	13	14	40	17		159
	Mar-16	17	6	61	12	18	13	47	18		192
	Apr-16	9	8	33	11	11	8	32	11		123
	May-16	16	16	36	19	16	8	57	7		175
	Jun-16	13	10	28	16	5	4	26	14		116
	Jul-16	11	13	37	12	11	8	54	8		154
	Aug-16	12	11	42	16	14	9	44	16		164
	Sep-16	17	26	45	33	19	10	45	14		209
	Oct-16	14	17	36	10	14	12	46	11		160
	Nov-16	18	20	37	17	17	8	39	12		168
	Dec-16	26	10	54	21	13	9	59	18		210
	Jan-17	13	7	45	7	21	8	41	13		155
	Feb-17	21	16	55	15	23	10	56	17		213
	Mar-17	29	25	71	23	18	19	65	27		277
	Apr-17	10	6	26	8	9	8	42	11		120
	May-17	18	10	59	23	17	14	58	18		217
	Jun-17	22	22	85	34	32	24	80	29		328
Jul-17	46	23	101	51	29	32	112	45		439	

	Aug-17	34	17	91	45	33	18	94	31		363
	Sep-17	39	25	87	33	25	22	100	42		373
	Oct-17	37	26	71	37	28	28	88	36		351
	Nov-17	23	9	54	20	10	9	62	12		199
	Dec-17	27	13	80	24	19	23	89	24		299
	Jan-18	44	31	70	33	26	20	93	32		349
	Feb-18	58	36	105	40	35	33	124	37		468
	Mar-18	73	41	164	47	50	37	149	56		617
	Apr-18	43	32	107	43	34	24	92	36	1	412
	May-18	62	38	152	51	48	31	111	43		536
	Jun-18	36	18	99	38	38	24	83	29		365
	Jul-18	44	22	69	42	36	20	75	28		336
	Aug-18	49	42	92	40	44	18	100	38		423
	Sep-18	51	48	143	58	48	34	135	43		560
	Oct-18	71	33	130	47	53	30	130	44		538
	Nov-18	50	29	122	44	39	27	116	27		454
	Dec-18	26	19	44	20	20	15	53	18		215
	Jan-19	23	21	47	22	24	18	69	19		243
	Feb-19	15	18	37	13	18	18	40	17		176
	Mar-19	24	25	79	39	28	26	75	35		331
	Apr-19	29	17	56	18	19	19	55	23		236
	May-19	30	28	100	35	36	21	109	35		394
	Jun-19	67	44	126	59	43	36	130	47	1	553
	Jul-19	77	46	146	59	53	43	159	57	1	641
	Aug-19	64	59	151	61	57	29	160	70	1	652
	Sep-19	79	53	173	78	70	50	180	66		749
	Oct-19	86	48	184	90	71	53	143	54		729
	Nov-19	106	54	171	67	79	41	192	53		763
	Dec-19	62	47	149	78	47	42	176	47		648
>65	Jan-15	14	2	49	5	5	2	45	9		131
	Feb-15	12	6	58	8	9	3	51	11		158
	Mar-15	9	3	43	7	6	4	47	5		124
	Apr-15	11	2	62	4	8	1	51	4		143
	May-15	10	1	44	5	5	3	39	5		112
	Jun-15	7	1	60	9	7	3	52	7		146
	Jul-15	16	4	82	13	8	3	57	10		193
	Aug-15	21	11	103	18	15	4	90	23		285
	Sep-15	26	7	97	9	11	5	86	14		255
	Oct-15	12	3	65	9	11	4	45	6		155
	Nov-15	11	4	62	10	9	3	47	2		148
	Dec-15	19	2	39	7	3		38	9		117
	Jan-16	12	4	46	4	3		38	5		112
	Feb-16	7	2	39	5	4	1	40	6		104
	Mar-16	9	2	51	10	8	2	44	10		136
	Apr-16	10	3	39	4	7	1	42	7		113
	May-16	10	1	37	11	5	4	40	8		116
	Jun-16	15	2	52	9	11	5	46	6		146
	Jul-16	12	2	42	11	6	2	48	5		128
	Aug-16	12	2	42	4	7	3	31	7		108
Sep-16	10	7	57	7	6	2	48	14		151	
Oct-16	3	1	32	6	7	1	26	7		83	
Nov-16	8	1	38	5	8	4	35	1		100	

Dec-16	13	2	51	6	8	7	51	8		146
Jan-17	9	3	55	10	8	1	36	8		130
Feb-17	14	3	52	9	4	5	52	13		152
Mar-17	18	4	41	5	11	3	50	12		144
Apr-17	10	1	39	4	10	1	35	9		109
May-17	24	6	62	13	16	3	54	12		190
Jun-17	17	3	90	15	16	6	77	15		239
Jul-17	29	10	132	17	16	8	106	19		337
Aug-17	21	7	98	14	21	3	73	15		252
Sep-17	25	5	128	18	19	5	105	12		317
Oct-17	16	11	97	18	15	9	97	10		273
Nov-17	17	4	73	11	6	4	48	8		171
Dec-17	12	3	78	6	21	6	76	21		223
Jan-18	13	5	79	15	21		61	11		205
Feb-18	15	9	72	9	10	6	80	11		212
Mar-18	25	10	103	19	25	2	107	13		304
Apr-18	14	9	91	20	19	5	71	9		238
May-18	21	8	109	10	19	6	79	14		266
Jun-18	25	8	77	16	15	4	60	22		227
Jul-18	20	7	85	17	13	9	88	16		255
Aug-18	21	5	78	16	16	1	75	26		238
Sep-18	27	12	92	18	23	7	112	19		310
Oct-18	22	4	115	19	12	9	93	20		294
Nov-18	18	7	95	14	16	5	69	17		241
Dec-18	11	6	44	6	12	3	48	6		136
Jan-19	9	2	44	10	14	6	48	12		145
Feb-19	12	4	42	6	8	3	40	4		119
Mar-19	11	7	62	5	20	2	65	15		187
Apr-19	16	4	55	14	13	8	57	12		179
May-19	17	10	95	19	19	7	84	21		272
Jun-19	35	11	122	26	30	5	124	20		373
Jul-19	47	9	145	25	47	13	119	25		430
Aug-19	31	11	144	35	30	5	141	22		419
Sep-19	23	9	123	24	24	16	148	17		384
Oct-19	40	12	117	25	30	7	123	17		371
Nov-19	39	9	113	17	31	5	103	18		335
Dec-19	29	4	105	22	29	2	90	14		295

Appendix 2.

Gynaecology – Minutes to referral (Female only)

Age Group	MMM-YY	Asian			Maori			Other			Pacific		
		Average	Max	Min	Average	Max	Min	Average	Max	Min	Average	Max	Min
15-64	Jan-15	60	215	1	42	103	5	73	196	1	75	141	24
	Feb-15	62	219	10	36	66	5	88	229	1	117	454	1
	Mar-15	82	130	30	57	301	1	83	401	1	75	193	2
	Apr-15	83	171	14	66	177	2	76	264	1	71	149	7
	May-15	62	116	14	93	217	2	71	282	2	73	114	47
	Jun-15	57	153	1	57	117	2	74	303	1	69	114	17
	Jul-15	97	175	61	101	186	16	86	237	1	124	420	1
	Aug-15	65	222	1	77	200	9	53	133	1	67	240	8
	Sep-15	67	183	3	57	228	9	78	373	1	50	128	1
	Oct-15	64	197	1	51	157	1	90	327	6	94	247	3
	Nov-15	97	281	6	96	234	23	88	254	1	49	135	3
	Dec-15	61	251	1	83	160	1	83	192	1	64	115	13
	Jan-16	47	223	1	50	88	1	98	389	1	95	271	1
	Feb-16	85	308	1	79	112	55	70	307	5	61	198	1
	Mar-16	43	267	1	74	149	1	79	520	1	78	316	7
	Apr-16	64	167	1	52	140	6	93	229	4	70	179	10
	May-16	98	215	12	91	169	9	81	437	1	87	288	8
	Jun-16	89	274	2	66	123	11	86	270	6	90	270	8
	Jul-16	66	199	1	58	158	3	73	191	1	96	177	9
	Aug-16	70	159	1	71	155	4	59	235	6	76	184	20
	Sep-16	87	226	2	58	114	1	110	299	15	102	197	17
	Oct-16	79	205	6	124	613	3	102	239	1	49	128	4
	Nov-16	70	269	2	56	117	1	62	215	3	52	91	11
	Dec-16	87	262	3	98	183	66	67	241	1	128	325	45
	Jan-17	105	304	17	79	251	1	86	386	1	51	154	1
	Feb-17	43	246	1	54	89	35	62	185	2	82	245	4
	Mar-17	77	281	14	75	247	1	87	232	12	81	246	5
	Apr-17	66	192	2	89	299	4	84	228	1	81	222	7
	May-17	61	246	1	75	175	10	65	195	1	56	141	1
	Jun-17	60	158	1	108	187	32	83	215	1	126	244	17
	Jul-17	72	264	11	75	180	1	67	242	4	91	256	23
	Aug-17	105	236	12	60	112	1	70	193	5	65	184	1
Sep-17	49	221	1	104	295	21	76	145	7	97	418	1	
Oct-17	66	146	1	37	82	11	101	289	1	109	291	1	
Nov-17	84	360	8	60	137	5	77	254	1	135	367	1	
Dec-17	29	46	15	131	274	30	54	163	1	89	343	1	
Jan-18	83	182	15	25	90	1	85	244	1	47	108	1	
Feb-18	96	178	25	54	170	22	95	294	1	86	182	3	
Mar-18	105	316	11	123	217	36	105	318	8	90	228	10	
Apr-18	76	134	46	21	39	3	69	192	1	111	218	8	
May-18	44	149	1	80	162	12	113	380	15	70	234	3	

	Jun-18	61	150	14	47	84	4	100	496	1	88	360	2
	Jul-18	77	222	1	50	155	1	75	217	8	93	188	22
	Aug-18	68	294	13	135	273	32	72	216	1	131	497	1
	Sep-18	83	171	21	207	727	49	115	394	1	116	298	1
	Oct-18	87	272	1	81	217	4	99	214	16	92	205	7
	Nov-18	86	475	16	60	116	12	73	227	1	88	208	36
	Dec-18	72	213	1	103	183	24	80	396	3	62	137	17
	Jan-19	105	280	1	51	107	1	77	244	1	74	117	3
	Feb-19	60	179	1	60	246	1	104	333	1	47	114	1
	Mar-19	79	220	2	129	534	3	102	182	29	123	253	18
	Apr-19	64	198	11	44	90	13	101	372	14	104	349	14
	May-19	69	309	1	96	209	22	69	387	1	79	169	1
	Jun-19	128	343	2	120	224	38	81	304	1	93	400	31
	Jul-19	90	349	8	87	160	39	82	324	2	103	242	11
	Aug-19	143	459	9	141	345	1	117	437	1	84	251	1
	Sep-19	54	206	1	117	354	32	90	250	1	100	472	1
	Oct-19	83	434	1	130	285	59	95	242	3	70	188	1
	Nov-19	173	543	10	37	78	1	99	532	1	194	748	8
	Dec-19	77	212	22	121	233	31	98	278	1	106	286	7
	Feb-15							138	138	138			
	Mar-15							102	102	102			
	Jun-15										57	57	57
	Jul-15										74	74	74
	Aug-15							13	13	13			
	Sep-15	82	99	65									
	Nov-15							172	172	172			
	Dec-15	72	77	66									
	Jan-16										57	65	49
	Feb-16	71	71	71									
	Mar-16												
	Apr-16	86	86	86				83	83	83			
	May-16												
	Jun-16							6	6	6			
	Aug-16												
	Sep-16							165	267	62			
	Nov-16												
	Dec-16							62	62	62	46	46	46
	Feb-17	64	94	33									
	Mar-17												
	Apr-17							100	111	88			
	May-17				66	66	66	63	71	55			
	Jun-17							92	133	50			
	Jul-17							53	88	18			
	Sep-17							217	217	217			
	Oct-17							69	69	69			
	Nov-17							126	126	126			
	Dec-17							102	125	78			
	Jan-18										33	82	3
	Feb-18							94	94	94			
	Mar-18	123	123	123									
	Apr-18												
	May-18												
	Jun-18							169	306	31			

Jul-18									154	154	154
Aug-18							91	91	91	61	61
Oct-18							60	60	60		
Nov-18							158	158	158		
Dec-18											
Jan-19							121	121	121	215	215
Feb-19	48	51	44								
Mar-19										90	107
Apr-19	62	62	62				89	89	89		
May-19							86	88	84		
Jun-19											
Jul-19				112	112	112					
Aug-19				27	27	27					
Sep-19							154	154	154		
Oct-19										98	98
Nov-19							106	106	106		
Dec-19							79	79	79		

Appendix 3.

Cardiology – Minutes to referral (Female)

Age Group	MMM-YY	Female											
		Asian			Maori			Other			Pacific		
		Average	Max	Min	Average	Max	Min	Average	Max	Min	Average	Max	Min
15-64	Jan-15				65	106	34	76	162	11	132	171	77
	Feb-15	137	222	85				71	152	20	71	135	7
	Mar-15	90	90	90	316	507	133	72	196	13	276	517	82
	Apr-15	34	60	7				65	98	45	117	226	37
	May-15	10	10	10	77	135	25	51	123	4	104	131	77
	Jun-15	67	98	42	92	94	90	132	188	43	109	167	29
	Jul-15	25	37	4	95	108	82	76	150	1	114	161	66
	Aug-15	82	82	82	115	131	99	89	163	14	74	91	56
	Sep-15	97	131	52	73	73	73	100	238	24	108	108	108
	Oct-15	116	165	67	92	122	61	92	171	7	75	141	10
	Nov-15	62	130	27	95	95	95	34	78	6	137	203	62
	Dec-15	87	150	13	81	130	14	90	338	1	24	24	24
	Jan-16	55	82	25	19	19	19	77	163	2	64	110	19
	Feb-16	25	25	25	88	88	88	64	108	13	115	156	73
	Mar-16	64	112	18				100	187	50	34	64	10
	Apr-16	118	143	77	97	97	97	94	180	8	80	155	42
	May-16	99	139	33	63	87	39	74	184	36	110	196	22
	Jun-16				62	99	28	68	116	24	74	138	9
	Jul-16	99	170	41	137	304	4	91	385	18	108	212	56
	Aug-16	111	111	111	69	117	14	77	188	17	184	231	119
	Sep-16	94	113	74	61	61	61	90	182	19	97	139	55
	Oct-16				39	39	39	149	208	52	83	94	75
	Nov-16	159	178	140	31	40	21	73	224	2	145	188	104
	Dec-16	106	137	78				76	173	14	106	168	13
	Jan-17	120	167	68	102	161	51	108	288	25	94	166	19
	Feb-17				152	158	146	89	270	7	84	131	3
	Mar-17	17	17	17	104	255	34	67	115	11	84	137	22
	Apr-17	61	61	61	110	183	5	97	224	19	122	168	63
	May-17	75	147	18	53	69	31	61	120	15	101	118	72
	Jun-17	15	15	15	165	172	157	102	312	14	87	157	42
	Jul-17	137	238	84	92	171	13	85	198	7	76	76	76
	Aug-17	49	77	28	59	144	3	145	397	1	105	135	69
	Sep-17	64	107	20	104	163	46	145	228	71	79	236	1
	Oct-17	103	149	56				84	198	8	83	159	4
	Nov-17	127	163	75	103	112	93	102	204	11	43	79	6
	Dec-17	198	302	94	140	263	24	126	226	21	116	148	81
Jan-18	51	86	16	125	218	33	125	264	60	65	106	13	
Feb-18	143	210	63	73	131	15	92	150	21	114	383	47	
Mar-18	77	155	2	94	135	52	113	189	10	49	87	29	
Apr-18	180	333	70				87	241	4	86	196	20	

	May-18	45	45	45	113	113	113	83	119	45	118	240	1
	Jun-18	95	166	54				106	204	41	86	111	54
	Jul-18	92	185	6	136	136	136	47	127	4	74	209	8
	Aug-18	174	184	163	103	110	99	96	172	10	57	108	17
	Sep-18	101	108	94	171	321	61	135	205	31	133	280	10
	Oct-18	7	7	7	75	148	13	98	170	11	92	266	17
	Nov-18	70	113	27	42	119	2	79	222	2	139	279	7
	Dec-18				57	74	39	139	247	5	128	202	67
	Jan-19	73	89	57	71	97	44	74	188	1	141	243	52
	Feb-19	197	616	16	178	321	86	114	195	39	44	79	20
	Mar-19	64	105	8	157	315	49	119	218	3	89	148	8
	Apr-19	73	134	16	76	194	16	151	242	35	47	76	18
	May-19	136	186	85	72	101	43	100	247	5	62	176	6
	Jun-19	57	150	11	146	287	46	133	326	50	140	223	11
	Jul-19	56	136	18	105	220	35	125	383	15	71	167	12
	Aug-19	160	266	84	68	104	32	89	301	7	64	116	5
	Sep-19	110	248	10	58	58	58	142	443	2	293	559	108
	Oct-19	223	223	223	109	109	109	94	162	3	85	295	19
	Nov-19	100	102	98	50	89	10	16	16	16	142	298	33
	Dec-19	51	51	51	95	221	2	52	96	18	112	278	7
65+	Jan-15	69	111	38				78	161	4	101	101	101
	Feb-15	40	67	13	49	60	37	86	167	9	128	178	77
	Mar-15	71	133	20	60	76	43	84	161	6	73	73	73
	Apr-15	77	101	52				81	139	31	82	82	82
	May-15	55	108	15				64	127	1	123	218	27
	Jun-15	117	152	81	152	152	152	85	249	4			
	Jul-15	110	190	53	232	232	232	66	162	14	66	66	66
	Aug-15	50	80	20				81	148	10	1	1	1
	Sep-15	61	148	1	124	124	124	103	246	16	47	60	34
	Oct-15	90	165	38	106	106	106	107	226	7	128	128	128
	Nov-15	88	113	65				80	225	3	142	142	142
	Dec-15	84	164	45	57	104	9	74	202	13	53	53	53
	Jan-16	72	110	48				86	256	4	72	86	57
	Feb-16	50	85	15				71	125	4	85	136	33
	Mar-16	46	107	11				65	201	5	57	57	57
	Apr-16	41	51	25				105	206	5	81	106	59
	May-16	122	146	95	173	173	173	106	284	19	124	204	42
	Jun-16	135	166	104	93	93	93	113	506	3	137	137	137
	Jul-16	87	98	75	106	125	86	117	302	4	73	113	32
	Aug-16	96	197	32				84	169	16	53	84	21
	Sep-16	49	63	35	52	52	52	90	263	2	173	260	86
	Oct-16	72	121	23	6	6	6	100	222	8			
	Nov-16	83	125	34	112	112	112	74	177	3	127	184	89
	Dec-16	103	130	76	30	30	30	104	270	15	88	95	80
	Jan-17	87	110	63	66	78	54	123	313	24	102	180	15
	Feb-17	77	188	25				73	150	7	55	101	8
	Mar-17	109	156	41				90	158	6	58	58	58
	Apr-17	195	195	195	96	96	96	70	271	1			
	May-17	158	158	158				108	318	7			
	Jun-17	100	112	87	33	62	3	106	222	10			
Jul-17	199	429	55				84	277	12	170	221	119	
Aug-17	80	107	53	80	97	64	78	248	9				
Sep-17	92	220	17				109	343	8	73	73	73	

Oct-17	61	89	9	106	140	78	99	439	10	74	74	74
Nov-17	78	184	28				78	153	1	133	227	39
Dec-17	141	287	15				104	247	18	106	117	95
Jan-18	99	105	92				87	269	8	94	94	94
Feb-18	65	87	49	153	153	153	46	129	1	41	63	18
Mar-18	134	286	16	33	33	33	118	266	3			
Apr-18	78	190	4				98	438	2	88	133	31
May-18	92	129	54				93	275	4	176	292	127
Jun-18	123	137	109	151	151	151	93	198	9	147	171	123
Jul-18	74	146	2				127	854	3	2	2	2
Aug-18	63	105	1	58	72	43	85	265	6	132	226	32
Sep-18	66	113	19	59	81	36	101	207	1	92	148	9
Oct-18	8	8	8				90	217	4	18	18	18
Nov-18	96	162	46	245	245	245	108	272	4	76	119	27
Dec-18	6	6	6				93	241	1	68	110	23
Jan-19	86	86	85	153	250	55	123	437	7	98	216	17
Feb-19	243	392	73	123	187	59	87	397	9	80	108	58
Mar-19	79	125	32	140	204	90	111	304	5	72	72	72
Apr-19	179	192	168				98	301	2	146	227	75
May-19	131	222	39	144	144	144	104	247	1	116	243	52
Jun-19	100	226	18				148	466	1	174	272	35
Jul-19	137	218	55	202	310	93	90	260	2	85	140	2
Aug-19	66	119	15	99	99	99	112	310	11	138	243	47
Sep-19	106	176	49	181	181	181	125	270	19	89	96	81
Oct-19	114	224	28	200	229	171	114	218	22	42	42	42
Nov-19	64	64	64	88	165	10	127	322	24	16	18	14
Dec-19	89	190	3				125	417	12	122	169	75

Cardiology – Minutes to referral (Male)

Age Group	MMM-YY	Male											
		Asian			Maori			Other			Pacific		
		Average	Max	Min	Average	Max	Min	Average	Max	Min	Average	Max	Min
15-64	Jan-15	100	349	22	63	110	3	71	176	4	95	104	77
	Feb-15	29	79	5	104	162	65	84	188	4	72	154	5
	Mar-15	92	195	3	124	273	48	70	167	8	124	189	40
	Apr-15	22	45	3	78	106	35	55	165	4	103	230	17
	May-15	51	93	6	63	148	6	73	155	10	52	98	10
	Jun-15	114	138	82	86	143	43	67	187	1	132	283	7
	Jul-15	77	233	6	75	173	25	89	230	1	39	114	4
	Aug-15	95	231	1	62	98	16	72	177	2	72	132	23
	Sep-15	83	140	7	102	184	50	75	165	1	39	89	6
	Oct-15	66	199	3	36	94	5	61	210	2	50	85	14
	Nov-15	66	164	32	98	244	5	101	647	1	68	259	4
	Dec-15	24	81	1	80	80	80	66	171	3	81	182	18
	Jan-16	62	117	9	57	105	7	99	503	4	45	93	19
Feb-16	40	75	4	35	146	8	77	178	2	91	193	1	

	Mar-16	51	111	7	78	136	19	59	173	4	114	252	13
	Apr-16	77	194	14	54	90	1	68	247	2	103	222	31
	May-16	96	349	8	95	136	22	83	240	2	96	144	44
	Jun-16	47	103	4	82	144	18	91	196	1	58	118	17
	Jul-16	107	120	86	83	218	35	69	182	1	71	141	13
	Aug-16	58	166	6	87	118	55	98	345	1	80	172	10
	Sep-16	72	298	3	139	360	13	79	238	2	79	105	46
	Oct-16	48	99	5	91	134	20	90	242	1	94	287	1
	Nov-16	94	241	7	166	166	166	76	275	1	81	188	3
	Dec-16	101	143	79	129	201	63	76	254	4	98	167	43
	Jan-17	62	164	4	61	95	26	92	257	1	49	99	4
	Feb-17	67	167	3	42	64	1	100	262	5	82	304	17
	Mar-17	54	91	8	84	156	12	80	201	2	121	315	3
	Apr-17	49	154	13	61	107	2	82	246	1	83	83	83
	May-17	69	187	4	94	94	94	91	470	4	97	218	7
	Jun-17	79	147	2	110	158	54	88	229	2	73	178	25
	Jul-17	92	394	7	74	138	11	81	238	4	116	193	16
	Aug-17	96	145	3	41	41	41	88	238	6	74	194	20
	Sep-17	64	223	15	118	196	77	100	324	3	136	261	44
	Oct-17	75	285	3	135	249	1	102	448	1	71	163	4
	Nov-17	82	247	27	58	120	4	98	235	2	121	168	39
	Dec-17	73	182	7	77	156	5	74	210	1	81	118	1
	Jan-18	27	72	1	164	225	103	68	241	4	53	170	20
	Feb-18	142	291	14	81	95	66	94	207	1	31	50	15
	Mar-18	60	91	12	93	175	18	46	139	2	93	195	9
	Apr-18	97	277	3	86	123	40	113	294	3	85	260	6
	May-18	74	313	10	81	134	47	90	226	3	64	173	11
	Jun-18	100	195	5	137	183	100	55	217	1	89	261	1
	Jul-18	95	241	1	60	128	3	90	342	9	102	146	28
	Aug-18	62	154	2	106	159	72	114	506	1	125	284	18
	Sep-18	81	249	6	101	209	6	95	424	5	92	286	15
	Oct-18	53	242	1	115	245	18	90	269	3	62	161	3
	Nov-18	57	162	1	72	117	44	82	282	1	162	400	19
	Dec-18	96	123	70	112	200	36	107	343	2	100	254	11
	Jan-19	103	167	53	126	214	28	99	283	5	156	378	17
	Feb-19	44	78	2	93	104	82	142	990	3	102	228	14
	Mar-19	80	179	10	134	212	56	92	291	2	99	279	14
	Apr-19	75	241	19	29	41	17	85	348	4	91	162	2
	May-19	17	39	4	81	98	50	86	221	6	84	176	3
	Jun-19	124	440	12	107	171	61	93	297	9	112	212	47
	Jul-19	79	224	9	105	206	4	63	209	2	102	261	14
	Aug-19	68	175	12	111	176	8	134	320	9	109	319	31
	Sep-19	83	168	8	154	172	135	104	358	1	120	397	8
	Oct-19	153	341	10	141	237	65	81	296	3	84	149	52
	Nov-19	83	193	21	94	139	49	96	344	3	93	227	3
	Dec-19	71	125	21	105	179	1	88	226	1	51	154	15
65+	Jan-15	59	94	23	118	118	118	71	125	5	81	244	5
	Feb-15	39	84	3	102	102	102	86	172	3	27	28	26
	Mar-15	51	51	51	80	184	31	73	227	2	93	184	38
	Apr-15	61	114	12				94	261	8	74	112	36
	May-15	65	86	36				71	158	9			
	Jun-15	98	98	98	30	30	30	73	182	4	63	121	9
	Jul-15	107	175	31	132	132	132	89	257	6	74	104	28

Aug-15	94	241	41	406	406	406	78	241	4			
Sep-15	57	140	7	59	136	20	111	397	6	84	138	30
Oct-15	132	191	73	168	168	168	98	363	14	30	30	30
Nov-15	81	81	80	76	76	76	105	292	3	9	9	9
Dec-15	79	133	39	125	125	125	77	272	3	41	41	41
Jan-16	65	82	38	99	99	99	83	216	1	79	91	66
Feb-16	42	70	22				87	236	5	25	29	21
Mar-16	46	87	5	182	182	182	48	172	5	94	94	94
Apr-16	78	142	11	60	60	60	80	245	4	97	137	66
May-16	88	157	1				87	203	2	28	30	24
Jun-16	89	182	52				72	224	7	22	22	22
Jul-16	90	113	71	55	77	33	80	260	6	62	110	20
Aug-16	87	132	48	46	76	2	78	257	1	35	65	5
Sep-16	119	119	119	90	144	36	92	208	1	38	38	38
Oct-16	92	155	28	103	103	103	62	274	2	101	141	58
Nov-16	95	146	69	1	1	1	73	217	5	38	55	18
Dec-16	94	137	58				69	158	2	122	231	59
Jan-17	88	204	14	86	121	51	90	173	14			
Feb-17	73	137	1	46	46	46	92	229	22	69	97	48
Mar-17	82	143	9				82	198	8	4	4	4
Apr-17	123	275	27	85	85	85	84	280	1	112	195	52
May-17	129	188	82				74	179	1	157	216	97
Jun-17	47	118	1	93	93	93	108	270	5	204	204	204
Jul-17	91	114	65	62	62	62	81	195	13	100	190	49
Aug-17	75	88	49	63	63	63	74	219	1	53	67	38
Sep-17	108	205	23				73	289	1	106	127	85
Oct-17	90	152	9				115	397	10	124	234	28
Nov-17	77	98	48	111	111	111	75	242	1	102	211	27
Dec-17	57	93	15	9	9	9	95	291	6	101	141	73
Jan-18	83	143	32				70	170	2	86	113	58
Feb-18	183	256	109	23	23	23	86	312	1	46	46	46
Mar-18	79	137	56				79	257	11	48	48	48
Apr-18	92	207	3	135	197	73	75	236	6	8	8	8
May-18	64	107	7				81	196	3	56	98	14
Jun-18	87	193	3	41	52	30	102	290	2	61	105	16
Jul-18	86	194	19	117	154	79	107	289	3	101	139	50
Aug-18	119	187	7	65	65	65	73	228	1	190	218	162
Sep-18	24	40	5	192	192	192	111	327	1	102	102	102
Oct-18	131	233	21	103	114	92	96	230	3	55	77	33
Nov-18	109	202	34	65	119	11	104	253	15	177	231	122
Dec-18	93	168	21	33	33	33	89	264	6	71	73	69
Jan-19	104	166	27				100	223	9	118	184	75
Feb-19	112	291	24	93	93	93	123	502	2			
Mar-19	98	260	26	116	116	116	96	383	7	112	134	90
Apr-19	110	337	44	82	82	82	101	250	10	70	110	2
May-19	89	198	4	73	73	73	85	362	1	45	119	13
Jun-19	90	180	2	184	184	184	112	290	1	91	157	57
Jul-19	106	267	26				90	230	6	65	144	2
Aug-19	95	219	42	119	119	119	124	247	24	62	128	22
Sep-19	105	214	28	144	144	144	92	343	6	84	122	39
Oct-19	118	190	53				81	211	4	105	151	82
Nov-19	100	167	34	61	90	31	90	261	1	190	202	178
Dec-19	85	140	38	44	67	20	96	332	3			

Appendix 4.

Urology – Minutes to referral (Female)

Age Group	MMM-YY	Female											
		Asian			Maori			Other			Pacific		
		Average	Max	Min	Average	Max	Min	Average	Max	Min	Average	Max	Min
15-64	Jan-15				335	335	335	151	305	58	73	108	37
	Feb-15	202	304	131	280	280	280	192	272	90	208	208	208
	Mar-15	159	189	128	176	176	176	212	460	62	28	28	28
	Apr-15	133	211	46	27	27	27	47	75	18	254	254	254
	May-15	339	339	339	75	110	40	384	724	43	62	66	57
	Jun-15	136	136	136	87	87	87	123	196	69	116	211	1
	Jul-15	228	228	228	56	92	20				93	118	68
	Aug-15	208	208	208				222	418	56	202	284	119
	Sep-15	181	373	52				124	300	32	94	134	53
	Oct-15	95	125	72				400	400	400	207	207	207
	Nov-15	112	128	95	60	60	60	46	46	46	205	438	18
	Dec-15	363	389	337	166	262	69	149	306	51	141	307	28
	Jan-16	172	400	45	54	54	54	104	229	1	177	177	177
	Feb-16	127	162	92				179	388	49	128	218	38
	Mar-16	154	278	30				205	403	58	40	50	29
	Apr-16	104	104	104	267	375	211	182	556	4	117	121	113
	May-16	226	461	82	135	152	118	94	96	91	127	127	127
	Jun-16	367	413	320				70	150	5	117	173	61
	Jul-16	111	130	100	116	117	115	155	224	41	264	379	33
	Aug-16	100	161	38	183	183	183	121	168	41	158	293	84
	Sep-16	175	314	36	339	339	339	195	331	68			
	Oct-16	127	127	127				257	295	219			
	Nov-16	65	127	3				188	235	116	37	37	37
	Dec-16	263	263	263	108	211	5	169	401	1	240	334	114
	Jan-17	25	25	25	40	40	40	144	272	68			
	Feb-17							143	428	46	101	171	31
	Mar-17				141	144	137	172	259	26	157	289	24
	Apr-17							180	239	70	80	94	66
	May-17	64	92	39				132	292	18	129	129	129
	Jun-17	67	67	67				250	850	62	124	124	124
	Jul-17	249	249	249	132	132	132	137	173	98	234	234	234
	Aug-17	257	271	242	99	99	99	139	333	7	222	222	222
Sep-17	147	147	147	35	35	35	156	186	105	224	224	224	
Oct-17	200	200	200	112	181	43	147	351	36	154	154	154	
Nov-17	292	660	113	94	94	94	100	174	54	92	92	92	
Dec-17	171	343	20	69	69	69	127	265	30	38	38	38	
Jan-18	158	264	23	113	113	113	134	313	41	155	262	97	
Feb-18	131	260	1	41	68	14	216	335	17	23	23	23	

	Mar-18	73	83	62	172	172	172	191	287	62	126	193	58	
	Apr-18	81	98	50	176	309	42	15	43	1	180	180	180	
	May-18	79	138	20				169	286	108				
	Jun-18							245	245	245	223	301	145	
	Jul-18	74	134	14	142	222	20	198	281	79	161	249	73	
	Aug-18				179	210	147	168	295	57	38	38	38	
	Sep-18	55	126	1				127	217	16	194	354	34	
	Oct-18	152	210	94	106	106	106	83	192	1	255	467	43	
	Nov-18	204	270	86	177	177	177	185	365	27	150	215	85	
	Dec-18	150	385	15				154	248	29				
	Jan-19	137	161	98	176	176	176	140	271	41	107	205	33	
	Feb-19	12	12	12	102	203	1	45	68	29	91	111	57	
	Mar-19	120	180	35	86	86	86	180	386	31	114	190	26	
	Apr-19	270	395	154	158	182	133	333	387	278				
	May-19	167	167	167				147	291	4				
	Jun-19				246	246	246	198	353	95				
	Jul-19	189	460	53				93	198	27	52	94	29	
	Aug-19				274	378	169	144	335	14	138	256	20	
	Sep-19				116	159	73	208	396	90	104	202	6	
	Oct-19	188	199	177				170	269	70	132	261	3	
	Nov-19	188	188	188				130	231	1				
	Dec-19	349	383	314	242	242	242	164	397	1	254	254	254	
65+	Jan-15													
	Feb-15	181	197	165				39	53	24				
	Mar-15							106	109	103				
	Apr-15							143	143	143				
	May-15							163	243	82				
	Jun-15													
	Jul-15	141	141	141										
	Aug-15								114	114	114			
	Sep-15	319	319	319					215	381	71			
	Oct-15								39	39	39			
	Nov-15				126	126	126		442	442	442			
	Dec-15								109	183	35			
	Jan-16								175	207	127			
	Feb-16	194	194	194					191	433	59			
	Mar-16								270	714	102			
	Apr-16	52	52	52					181	208	154			
	May-16	124	124	124					53	89	16	193	193	193
	Jun-16	107	107	107					278	453	70	62	62	62
	Jul-16								169	322	14	260	260	260
	Aug-16								95	109	80			
	Sep-16								90	131	58			
	Oct-16								55	95	14			
	Nov-16								3	3	3			
	Dec-16								213	214	211			
	Jan-17													
	Feb-17	393	393	393					107	134	80			
	Mar-17								72	72	72			
	Apr-17								101	190	53			
May-17	46	51	41					91	143	38				
Jun-17	173	173	173					273	273	273				
Jul-17				14	14	14		166	284	47	142	142	142	

Aug-17													
Sep-17	115	136	93										
Oct-17	193	193	193					243	251	235			
Nov-17	79	117	40					74	147	17			
Dec-17	38	38	38										
Jan-18	221	267	174					80	158	22			
Feb-18	239	254	224					168	168	168			
Mar-18	63	63	63					159	295	52	117	117	117
Apr-18								56	56	56			
May-18	121	121	121					102	202	1			
Jun-18	94	133	55					59	59	59	38	38	38
Jul-18	71	71	71					268	373	162	206	206	206
Aug-18								132	172	92			
Sep-18								42	42	42	191	191	191
Oct-18								88	212	6			
Nov-18								41	46	35			
Dec-18								179	277	68	137	137	137
Jan-19	227	227	227					307	547	66			
Feb-19	92	92	92					48	48	48			
Mar-19								144	266	79			
Apr-19								115	143	87			
May-19													
Jun-19	267	267	267					38	38	38			
Jul-19	259	259	259					229	229	229			
Aug-19	39	46	31					286	286	286			
Sep-19	263	322	204					204	204	204			
Oct-19								120	167	57			
Nov-19													
Dec-19								90	108	71			

Urology – Minutes to referral (Male)

Age Group	MMM-YY	Male											
		Asian			Maori			Other			Pacific		
		Average	Max	Min	Average	Max	Min	Average	Max	Min	Average	Max	Min
15-64	Jan-15	148	267	21				163	276	27	17	17	17
	Feb-15	131	269	51	54	54	54	188	538	39	61	61	61
	Mar-15	108	164	42	68	105	32	132	208	6	32	40	23
	Apr-15	167	275	42	117	117	117	164	545	1	167	195	139
	May-15	85	106	64	343	381	304	145	446	48	168	321	14
	Jun-15	77	180	22				153	256	36	114	238	22
	Jul-15	228	365	70				160	359	32	281	281	281
	Aug-15	91	165	24				90	329	1	23	23	22
	Sep-15	254	450	82				155	386	6	44	65	22
	Oct-15	305	743	33	392	392	392	139	470	8	38	43	32

	Nov-15	126	213	37				137	316	6	123	198	23
	Dec-15	210	407	59	105	154	55	131	311	27	134	188	67
	Jan-16	140	303	26	85	121	58	201	714	24	399	588	210
	Feb-16	106	185	16	78	102	42	110	298	1	132	249	37
	Mar-16	132	205	23	109	227	22	154	251	62	133	288	79
	Apr-16	130	267	10				102	233	4	105	161	49
	May-16	161	295	96	34	34	34	142	339	17	151	252	49
	Jun-16	134	235	33				121	270	6	108	154	62
	Jul-16	92	165	38	63	63	63	111	252	16	145	145	145
	Aug-16	178	238	82	309	453	191	172	358	47	81	122	59
	Sep-16	37	50	26	598	598	598	101	371	13	105	149	60
	Oct-16	95	194	44	178	272	83	100	247	1	248	248	248
	Nov-16	135	291	40	215	278	153	132	306	7	61	99	28
	Dec-16	222	379	25	171	189	140	77	136	15	51	77	25
	Jan-17	118	201	36	39	39	39	219	838	5	95	214	16
	Feb-17	140	250	7	70	135	36	144	340	21	61	86	19
	Mar-17	194	303	66				122	303	39	192	251	114
	Apr-17	280	406	119	260	486	87	107	282	3	234	504	20
	May-17	156	156	156	153	196	109	150	344	39	9	9	9
	Jun-17	118	210	25	58	87	29	127	330	39	73	179	21
	Jul-17	69	93	45	27	53	1	123	240	6	94	111	65
	Aug-17	57	144	11	93	163	23	67	179	1	121	121	121
	Sep-17	88	130	43				203	599	39	24	26	21
	Oct-17	123	388	10	34	34	33	138	320	33	171	171	171
	Nov-17	127	306	43	415	415	415	177	574	19	73	242	15
	Dec-17	153	291	4	32	32	32	117	221	17	102	242	32
	Jan-18	34	62	6	194	455	32	184	545	1	145	238	9
	Feb-18	55	103	30	119	246	43	156	498	5	106	234	29
	Mar-18	128	337	1	156	244	68	152	466	6	81	81	81
	Apr-18	79	241	1	179	211	147	185	677	23	75	78	72
	May-18	193	302	83	138	196	79	106	277	1	128	226	46
	Jun-18	120	432	12	96	152	40	110	382	14	111	162	59
	Jul-18	129	338	15	105	309	16	176	463	16	90	172	39
	Aug-18	107	303	41	118	207	29	98	323	9	91	160	21
	Sep-18	77	191	5	46	84	12	110	326	15	158	362	4
	Oct-18	87	206	24				101	230	20	244	440	50
	Nov-18	96	179	28	122	216	56	94	318	1	27	49	6
	Dec-18	180	318	114	70	70	70	124	361	7	128	262	13
	Jan-19	247	679	25	161	210	125	91	484	1	103	242	31
	Feb-19	175	327	85	111	149	73	115	275	2	83	138	27
	Mar-19	69	206	1				122	452	16	115	275	1
	Apr-19	195	276	136	57	85	41	120	312	19	57	96	17
	May-19	79	251	14	123	123	123	107	280	1	106	136	55
	Jun-19	155	515	1	79	79	79	98	369	6	56	183	1
	Jul-19	197	309	49	431	780	82	152	466	19	137	308	24
	Aug-19	160	579	1	177	337	16	118	570	3	213	549	36
	Sep-19	153	367	13				156	954	2	110	130	89
	Oct-19	130	314	25	73	73	73	132	349	9			
	Nov-19	95	192	29	430	430	430	81	264	3	153	180	126
	Dec-19	131	302	17	48	59	37	102	269	21	76	150	11
65+	Jan-15	108	156	59				117	275	23	99	170	28
	Feb-15	134	134	134	18	18	18	77	155	30	205	205	205
	Mar-15	74	74	74				81	166	20			

Apr-15	87	87	87				111	393	43	134	183	84
May-15	97	193	47	64	87	41	59	122	20	57	57	57
Jun-15							114	328	37	100	100	100
Jul-15							63	182	15			
Aug-15	78	146	24				158	354	9			
Sep-15	197	343	51				142	500	16	27	27	27
Oct-15	190	332	48				44	82	3	55	55	55
Nov-15	24	32	16	36	71	1	117	245	24	68	69	67
Dec-15	233	332	133				97	142	35	130	176	71
Jan-16	179	179	179				131	238	75	60	60	60
Feb-16	59	72	46				115	180	53	90	178	1
Mar-16	64	64	64				127	207	66	93	152	53
Apr-16				73	104	42	104	199	35	70	85	55
May-16	61	64	58	149	149	149	117	281	15	34	34	34
Jun-16	317	317	317				109	235	34	85	85	85
Jul-16	162	278	66				106	244	9			
Aug-16	153	177	129				127	261	47	116	161	70
Sep-16	157	157	157				99	213	17			
Oct-16	207	207	207				112	355	22			
Nov-16	33	33	33				145	288	11			
Dec-16	28	48	7				89	185	33	80	80	80
Jan-17	42	42	42	78	78	78	67	155	24	68	68	68
Feb-17	5	5	5				87	183	22	127	127	127
Mar-17	89	140	38	65	65	65	103	197	27			
Apr-17	39	55	23				127	237	38	152	278	29
May-17	146	212	13				127	212	35	109	162	55
Jun-17	113	371	2				141	306	19	30	30	30
Jul-17	24	47	1				79	158	39	44	44	44
Aug-17	58	58	58				104	522	29			
Sep-17	109	180	1				83	155	2			
Oct-17	87	113	47	210	210	210	111	318	2	27	27	27
Nov-17	53	53	53				117	262	43	118	118	118
Dec-17	17	17	17				107	260	21	117	117	117
Jan-18	127	219	38	26	28	23	111	196	36			
Feb-18	122	157	87	91	127	38	107	265	32	55	55	55
Mar-18	107	107	107				125	299	3	211	356	39
Apr-18	102	102	102				107	257	1	132	132	132
May-18	128	235	33	120	120	120	101	214	17	248	328	167
Jun-18	34	66	1				126	266	27			
Jul-18	51	65	39				87	298	21			
Aug-18	77	77	77				93	190	31	66	170	7
Sep-18	62	116	14				83	241	9	95	95	95
Oct-18	67	107	26				95	194	23			
Nov-18	68	109	18				179	640	1	38	73	2
Dec-18	28	28	28				108	629	1	59	107	25
Jan-19	103	163	2	24	24	24	97	588	6	46	50	37
Feb-19	71	135	39	21	21	21	117	197	31	90	90	89
Mar-19	110	192	27	88	104	71	113	239	4	416	416	416
Apr-19	117	292	34				137	245	32	123	342	20
May-19	276	419	133				171	405	28			
Jun-19	66	96	29				106	252	8	314	314	314
Jul-19	17	17	17	152	152	152	87	206	26	98	98	98
Aug-19	46	69	23				117	340	1			

Sep-19							63	134	1			
Oct-19	222	222	222				127	268	13	140	327	2
Nov-19	166	308	7				150	288	36	73	87	58
Dec-19	160	366	54				171	642	19			

Appendix 5.

Date	Problem	Gender	Ethnicity	Age
Sep-15	Concerns raised about transferring mental health care to another DHB as service user is visiting family out of ADHBs region	M	Maori	24
Jun-16	Service Users family raise concerns over the referral process, amongst other issues.	F	Indian	70
Sep-16	That a clinician failed to refer for counselling	F	New Zealand European	77
Feb-17	Complaint around the way in which a referral to a community mental health service was managed	F	New Zealand European	61
Mar-17	Patients request for a special authority was confused as a new service request and accidentally declined	M	Chinese	24
Feb-19	Service user is unhappy with the time taken to contact them, following a referral to a mental health service	M	Maori	43
Oct-19	GP raises concerns over the referral pathway to for eating disorders.	<	<Not Specified>	unknown

Appendix 6.

Submission Date	Gender	Subject Ethnicity	Subject Age
06/01/2015	F	New Zealand European	57 year(s)
14/01/2015	F	Maori	5 year(s)
19/01/2015	F	New Zealand European	75 year(s)
23/01/2015	F	New Zealand European	74 year(s)
02/02/2015	F	New Zealand European	47 year(s)
02/02/2015	F	New Zealand European	50 year(s)
17/02/2015	F	Tongan	53 year(s)
23/02/2015	M	New Zealand European	59 year(s)
12/03/2015	F	New Zealand European	35 year(s)
23/03/2015	F	New Zealand European	65 year(s)
30/03/2015	F	New Zealand European	51 year(s)
16/04/2015	F	New Zealand European	10 year(s)
28/04/2015	F	New Zealand European	30 year(s)
26/05/2015	M	Maori	66 year(s)
27/05/2015	F	Not Stated	76 year(s)
28/05/2015	F	New Zealand European	44 year(s)
09/06/2015	M	New Zealand European	20 year(s)
29/06/2015	F	New Zealand European	86 year(s)
06/07/2015	M	Maori	52 year(s)
10/07/2015	F	Other European	31 year(s)
28/07/2015	F	Other European	21 year(s)
12/08/2015	F	New Zealand European	19 year(s)
26/08/2015	F	New Zealand European	60 year(s)
07/09/2015	F	Other European	53 year(s)
11/09/2015	M	Middle Eastern	49 year(s)
21/09/2015	F	New Zealand European	36 year(s)
21/09/2015	F	New Zealand European	65 year(s)
06/10/2015	F	Other European	70 year(s)
30/10/2015	F	Other European	56 year(s)
04/11/2015	F	New Zealand European	68 year(s)
23/11/2015	F	New Zealand European	14 year(s)
23/11/2015	F	Samoan	37 year(s)
25/11/2015	F	New Zealand European	28 year(s)
27/11/2015	M	New Zealand European	63 year(s)
10/12/2015	F	New Zealand European	46 year(s)
22/12/2015	M	New Zealand European	46 year(s)
22/12/2015	M	New Zealand European	36 year(s)
23/12/2015	F	New Zealand European	38 year(s)
05/01/2016	F	Other European	80 year(s)
10/02/2016	F	Samoan	2 year(s)
12/02/2016	F	New Zealand European	64 year(s)
12/02/2016	F	New Zealand European	52 year(s)
18/02/2016	F	Other European	44 year(s)
03/03/2016	M	New Zealand European	3 year(s)
11/03/2016	M	New Zealand European	11 year(s)
14/03/2016	M	New Zealand European	41 year(s)
17/03/2016	F	Chinese	68 year(s)
18/03/2016	F	New Zealand European	25 year(s)

06/04/2016	M	European NFD	34 year(s)
19/04/2016	F	Cook Island Maori	29 year(s)
28/04/2016	F	Other European	32 year(s)
03/05/2016	M	Other European	79 year(s)
12/05/2016	F	New Zealand European	28 year(s)
16/05/2016	F	New Zealand European	40 year(s)
16/05/2016	M	New Zealand European	58 year(s)
17/05/2016	M	New Zealand European	69 year(s)
23/05/2016	M	New Zealand European	56 year(s)
25/05/2016	F	New Zealand European	39 year(s)
26/05/2016	F	New Zealand European	60 year(s)
09/06/2016	M	New Zealand European	74 year(s)
29/06/2016	M	New Zealand European	65 year(s)
06/07/2016	M	New Zealand European	63 year(s)
08/07/2016	M	Other European	25 year(s)
14/07/2016	M	New Zealand European	28 year(s)
22/07/2016	M	New Zealand European	58 year(s)
26/07/2016	F	New Zealand European	21 year(s)
08/08/2016	F	New Zealand European	81 year(s)
10/08/2016	F	New Zealand European	67 year(s)
15/08/2016	F	New Zealand European	52 year(s)
19/08/2016	M	New Zealand European	12 year(s)
23/08/2016	M	New Zealand European	53 year(s)
24/08/2016	F	Other European	61 year(s)
08/09/2016	M	Maori	12 year(s)
13/09/2016	M	New Zealand European	31 year(s)
15/09/2016	F	New Zealand European	30 year(s)
15/09/2016	F	New Zealand European	50 year(s)
18/09/2016	F	New Zealand European	64 year(s)
21/09/2016	M	New Zealand European	18 year(s)
23/09/2016	F	New Zealand European	27 year(s)
26/09/2016	M	Other European	75 year(s)
28/09/2016	F	New Zealand European	77 year(s)
06/10/2016	M	Chinese	80 year(s)
19/10/2016	F	New Zealand European	32 year(s)
10/11/2016	M	New Zealand European	20 year(s)
14/11/2016	M	<Not Specified>	<Not Specified>
14/11/2016	M	New Zealand European	65 year(s)
22/11/2016	F	New Zealand European	67 year(s)
05/12/2016	F	Other European	53 year(s)
06/12/2016	F	New Zealand European	26 year(s)
08/12/2016	F	New Zealand European	21 year(s)
13/12/2016	F	Maori	45 year(s)
15/12/2016	F	New Zealand European	60 year(s)
16/12/2016	F	Middle Eastern	57 year(s)
21/12/2016	M	New Zealand European	47 year(s)
06/01/2017	M	Indian	28 year(s)
10/01/2017	M	Other European	60 year(s)
16/01/2017	F	Samoan	71 year(s)
16/01/2017	M	Chinese	66 year(s)
26/01/2017	F	Other European	26 year(s)
27/01/2017	F	New Zealand European	2 year(s)

03/02/2017	F	New Zealand European	38 year(s)
17/02/2017	F	New Zealand European	74 year(s)
21/02/2017	F	Other European	22 year(s)
21/02/2017	M	Other European	83 year(s)
22/02/2017	M	Other Asian	24 year(s)
23/02/2017	F	Other Asian	54 year(s)
03/03/2017	M	New Zealand European	21 year(s)
07/03/2017	M	New Zealand European	31 year(s)
09/03/2017	M	New Zealand European	5 year(s)
15/03/2017	F	New Zealand European	46 year(s)
30/03/2017	F	New Zealand European	57 year(s)
03/04/2017	M	New Zealand European	63 year(s)
11/04/2017	M	New Zealand European	49 year(s)
20/04/2017	M	Indian	23 year(s)
24/04/2017	F	Cook Island Maori	52 year(s)
11/05/2017	F	Other European	44 year(s)
12/05/2017	F	New Zealand European	4 year(s)
24/05/2017	F	Other European	33 year(s)
26/05/2017	M	New Zealand European	13 year(s)
29/05/2017	F	Maori	1 year(s)
30/05/2017	F	New Zealand European	76 year(s)
08/06/2017	M	New Zealand European	59 year(s)
21/06/2017	F	Other European	72 year(s)
11/07/2017	F	New Zealand European	42 year(s)
02/08/2017	F	Southeast Asian	26 year(s)
16/08/2017	M	New Zealand European	8 year(s)
23/08/2017	F	New Zealand European	92 year(s)
11/09/2017	F	Chinese	2 year(s)
14/09/2017	M	Maori	59 year(s)
26/09/2017	F	Fijian	46 year(s)
26/09/2017	F	Other European	73 year(s)
27/09/2017	F	New Zealand European	34 year(s)
03/10/2017	M	Southeast Asian	1 month(s)
19/10/2017	F	New Zealand European	16 year(s)
25/10/2017	F	Chinese	36 year(s)
31/10/2017	M	Southeast Asian	44 year(s)
06/12/2017	F	Indian	26 year(s)
08/12/2017	F	Other European	5 year(s)
22/12/2017	F	New Zealand European	59 year(s)
08/01/2018	F	New Zealand European	1 year(s)
10/01/2018	M	New Zealand European	25 year(s)
15/01/2018	F	Other European	48 year(s)
26/01/2018	F	New Zealand European	46 year(s)
27/02/2018	M	Chinese	67 year(s)
05/03/2018	M	Maori	91 year(s)
07/03/2018	M	Other European	49 year(s)
15/03/2018	M	New Zealand European	70 year(s)
20/03/2018	M	New Zealand European	45 year(s)
21/03/2018	F	New Zealand European	65 year(s)
06/04/2018	F	New Zealand European	28 year(s)
09/04/2018	F	New Zealand European	87 year(s)
20/04/2018	F	New Zealand European	15 year(s)

24/04/2018	M	Latin American	54 year(s)
26/04/2018	M	New Zealand European	74 year(s)
26/04/2018	M	Other European	21 year(s)
07/05/2018	M	New Zealand European	68 year(s)
21/05/2018	F	New Zealand European	26 year(s)
24/05/2018	F	New Zealand European	57 year(s)
29/05/2018	<	<Not Specified>	<Not Specified>
11/06/2018	F	Maori	54 year(s)
13/06/2018	F	European NFD	15 year(s)
04/07/2018	F	New Zealand European	80 year(s)
12/07/2018	F	Fijian	50 year(s)
17/07/2018	F	New Zealand European	50 year(s)
17/07/2018	F	New Zealand European	50 year(s)
17/07/2018	F	Southeast Asian	34 year(s)
03/08/2018	F	New Zealand European	42 year(s)
06/08/2018	F	New Zealand European	23 year(s)
18/09/2018	F	Maori	24 year(s)
18/09/2018	M	Indian	20 year(s)
21/09/2018	F	Chinese	14 year(s)
01/10/2018	F	New Zealand European	36 year(s)
05/10/2018	F	Latin American	34 year(s)
24/10/2018	M	Other European	26 year(s)
31/10/2018	F	New Zealand European	34 year(s)
06/11/2018	F	Samoan	18 year(s)
06/11/2018	M	Chinese	5 year(s)
14/11/2018	M	New Zealand European	58 year(s)
15/11/2018	M	Chinese	74 year(s)
23/11/2018	F	Other European	54 year(s)
30/11/2018	M	New Zealand European	73 year(s)
03/12/2018	F	Other European	31 year(s)
21/12/2018	M	Chinese	41 year(s)
08/01/2019	M	New Zealand European	3 year(s)
09/01/2019	F	Other European	47 year(s)
21/01/2019	F	Samoan	49 year(s)
22/01/2019	F	New Zealand European	57 year(s)
24/01/2019	M	New Zealand European	50 year(s)
01/02/2019	F	New Zealand European	34 year(s)
05/02/2019	F	Maori	60 year(s)
08/02/2019	F	New Zealand European	21 year(s)
11/02/2019	M	Indian	5 year(s)
04/03/2019	F	Other Pacific Peoples	32 year(s)
14/03/2019	F	Other European	28 year(s)
15/03/2019	M	New Zealand European	30 year(s)
25/03/2019	F	New Zealand European	81 year(s)
12/04/2019	F	Other European	27 year(s)
17/04/2019	F	Other European	49 year(s)
29/04/2019	F	Indian	35 year(s)
08/05/2019	M	New Zealand European	37 year(s)
21/05/2019	F	Samoan	45 year(s)
29/05/2019	M	Middle Eastern	48 year(s)
06/06/2019	F	New Zealand European	15 year(s)
14/06/2019	F	New Zealand European	70 year(s)

24/06/2019	M	New Zealand European	36 year(s)
25/06/2019	M	New Zealand European	65 year(s)
27/06/2019	F	New Zealand European	18 year(s)
12/07/2019	F	Other Ethnicity	42 year(s)
22/07/2019	F	New Zealand European	58 year(s)
22/07/2019	F	Other European	32 year(s)
25/07/2019	F	Middle Eastern	2 year(s)
25/07/2019	M	New Zealand European	83 year(s)
30/07/2019	F	Latin American	20 year(s)
05/08/2019	F	Latin American	23 year(s)
19/08/2019	M	New Zealand European	40 year(s)
30/08/2019	F	New Zealand European	48 year(s)
30/08/2019	M	New Zealand European	38 year(s)
03/09/2019	F	New Zealand European	61 year(s)
05/09/2019	F	New Zealand European	55 year(s)
05/09/2019	F	Not Stated	41 year(s)
11/09/2019	M	Middle Eastern	19 year(s)
12/09/2019	M	Other European	27 year(s)
13/09/2019	F	Indian	59 year(s)
04/10/2019	M	Maori	41 year(s)
07/10/2019	F	Indian	1 year(s)
08/10/2019	F	Other European	31 year(s)
21/10/2019	F	New Zealand European	30 year(s)
23/10/2019	M	New Zealand European	71 year(s)
30/10/2019	M	Maori	41 year(s)
30/10/2019	M	New Zealand European	76 year(s)
07/11/2019	F	Other European	33 year(s)
09/12/2019	F	Cook Island Maori	54 year(s)
16/12/2019	M	Chinese	75 year(s)

