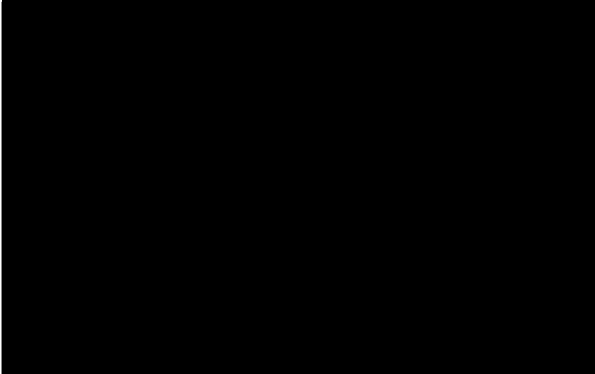


3 December 2020



I refer to your Official Information Request dated 28 August 2020 to the Ministry of Business, Innovation & Employment (MBIE). MBIE transferred questions 2 and 3 to Auckland DHB on 9 November 2020. You requested the following information:

The number of staff at managed isolation or quarantine facilities (hereafter MIQs) investigated for alleged misconduct, broken down by date, managed isolation facility, the nature of misconduct, whether the misconduct was upheld, any disciplinary action taken, and the nature of the staff member (e.g. NZDF staff member, private security guard etc). For example, a table row in the response would take the following format: 28/8/2020 | Rydges Hotel | falling asleep at post | upheld | formal warning | private security guard.

An overview of instances where staff at MIQs were investigated for alleged personal impropriety with guests (returnees), broken down by date, managed isolation facility, the nature of misconduct, whether the misconduct was upheld, any disciplinary action taken, and the nature of the staff member (e.g. NZDF staff member, private security guard etc). For example, a table row in the response would take the following format: 28/8/2020 | Rydges Hotel | inappropriate physical and emotional relationship with guest (returnee) | upheld | employment terminated | private security guard.

I am responding on behalf of the Northern Region Health Coordination Centre (NRHCC), the COVID-19 response team set up by the Northland, Waitematā, Auckland, and Counties Manukau DHBs.

The NRHCC has managed the health response in Auckland's managed isolation and quarantine facilities since 1 August 2020, with Counties Manukau DHB employing the healthcare workforce. Prior to 1 August the health response was managed by the Ministry of Health.

Since 1 August 2020 one staff member working in the health response at Auckland's MIQs (employed by Counties Manukau DHB) has been investigated for alleged misconduct. The incident involving an agency employed manager occurred in late August and the employee concerned resigned during the investigation.

We have withheld other details under section 9(2)(a) of the Official Information Act to protect the privacy of individuals.

Since 1 August 2020 none of the staff in the health response at Auckland's MIQs (employed by Counties Manukau DHB) has been investigated for alleged personal impropriety with guests (returnees).

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland District Health Boards website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive of Te Toka Tumai (Auckland District Health Board)