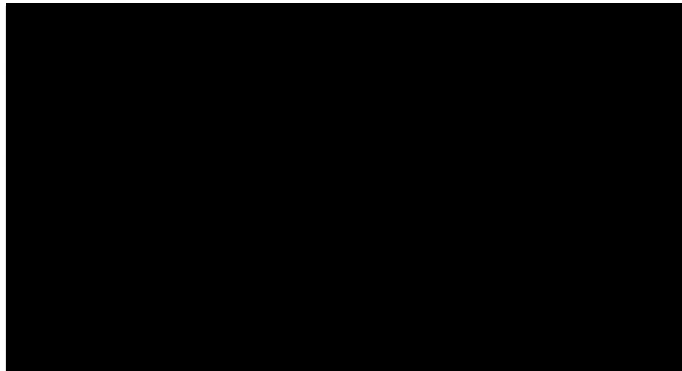


17 November 2020



**Re: Official Information Act request – Returnees with health and wellbeing issues**

I refer to your Official Information Act request dated 24 September 2020 to the Ministry of Business Innovation & Employment (MBIE). MBIE have transferred questions two and three of your request to Auckland DHB on 19 October 2020.

You requested the following information:

- **To date, how many returnees have indicated, or it has been discovered by MIQ staff, they have health and wellbeing issues requiring assessment/treatment by a clinician?**
- **To date, how many returnees have indicated, or it has been discovered by MIQ staff, they have addiction issues requiring assessment/treatment by a clinician?**

I am responding on behalf of the Northern Region Health Coordination Centre (NRHCC), the COVID-19 response team set up by the Northland, Waitematā, Auckland, and Counties Manukau DHBs. The NRHCC has managed the health response in Auckland's managed isolation and quarantine facilities since 1 August 2020. Prior to 1 August the health response was managed by the Ministry of Health.

The information we hold relating to your questions follows. Please note the healthcare needs of returnees are stored in each individual's health record and are confidential to the individual and their healthcare provider(s).

**GP consultations arranged for returnees in managed isolation or quarantine facilities**

Some information related to your questions can be provided through analysis of GP consultations for returnees staying in managed isolation and quarantine facilities from 1 August to 23 September 2020.

The table below is based on invoice data and shows the number and type of GP consultations. Please note that an individual may have more than one consultation.

	Total Count of Invoice
<b>Daytime (8AM-8PM)</b>	698
<b>Overnight (8PM-8AM)</b>	160
<b>Unknown</b>	35
<b>Grand Total</b>	893

In addition, the resident medical practitioner performed between 5-10 virtual consultations per week. Please note patients who are already registered with their own General Practitioner may have had privately arranged consultations; the NRHCC does not hold this information.

#### **Returnees who have been deported to New Zealand**

Some information related to your questions is held by Counties Manukau DHB for people deported to New Zealand (who therefore go through managed isolation) because the DHB is contracted to triage the health information for deportees to New Zealand.

The table below shows the number of returnees deported to New Zealand where information on health and wellbeing issues (including addiction) were provided prior to arrival in Auckland.

	April	May	June	July	August	September
<b>Number requiring assessment/treatment for health or wellbeing issues</b>	0	0	0	14	19	15
<b>Number requiring assessment/treatment for addiction issues</b>	0	0	0	3	5	4
<b>TOTAL</b>	0	0	0	17	24	19

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE

**Chief Executive of Te Toka Tumai (Auckland District Health Board)**

