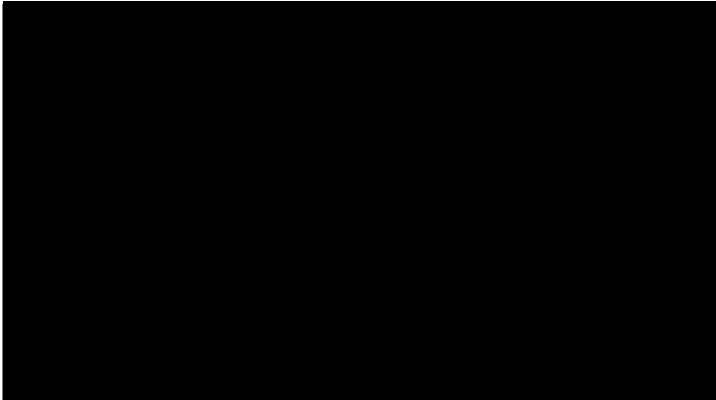


4 February 2020



Re: Official Information Act request e-scooters ED presentations

I refer to your Official Information Act request dated 17 December 2019 requesting the following information.

We have updated our response to you as we initially did not provide all the information in the form you requested, which we apologise for.

Please note that while you have asked for information relating to e-scooter injuries, injuries related to e-scooters are not coded as such and therefore accurate data is not available. Extracting this information would require a review of clinical notes which would require substantial collation and research.

Instead, the information provided has been extracted from data in the ACC claim forms. The data may also include injuries caused by mobility scooters or push scooters. Furthermore, all ACC claim forms for December 2019 have not been completed, therefore, the total number of e-scooter related presentation may be higher than provided.

I was hoping to get some statistics on presentations to the emergency department related to e-scooters since Lime and Wave have been unable to operate in Auckland (December 3) and how this compares to the average when they were operating.

My questions are:

1. How many presentations relating to e-scooter injuries has the hospital emergency department seen since December 3? (Broken down by week)

Period	Claim count
Week of 1 Dec to 7 Dec 2019	14
Week of 8 Dec to 14 Dec 2019	09
Week of 15 Dec to 21 Dec 2019	09
Week of 22 Dec to 28 Dec 2019	12
29 Dec to 31 Dec 2019	0
Total	44

2. What have the most common e-scooter related injury presentations relating to e-scooter injuries has the hospital emergency department seen since December 3? (Broken down by week)

Primary Diagnosis Group	Claim count - Week of 1 Dec to 7 Dec 2019	Claim count - Week of 8 Dec to 14 Dec 2019	Claim count - Week of 15 Dec to 21 Dec 2019	Claim count - Week of 22 Dec to 28 Dec 2019	Claim count - Week of 29 Dec to 31 Dec 2019
Abrasion	3	2	1	2	0
Contusion	2	0	2	1	0
Laceration	1	0	0	1	0
Concussion	2	2	3	0	0
Tooth symptoms	1	1	1	1	0
Fracture	1	2	1	5	0
Soft tissue injury	4	2	1	2	0
Total	14	9	9	12	0

3. How does 1) compare to the average number of e-scooter related presentations to the emergency department seen on average per week when Lime and Wave were on the streets? (Let's say between July and November 2019?)

Period	Claim count	Average/week
July 2019	26	5.87
August 2019	21	4.74
September 2019	41	9.56
October 2019	27	6.09
November 2019	37	8.63

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive

