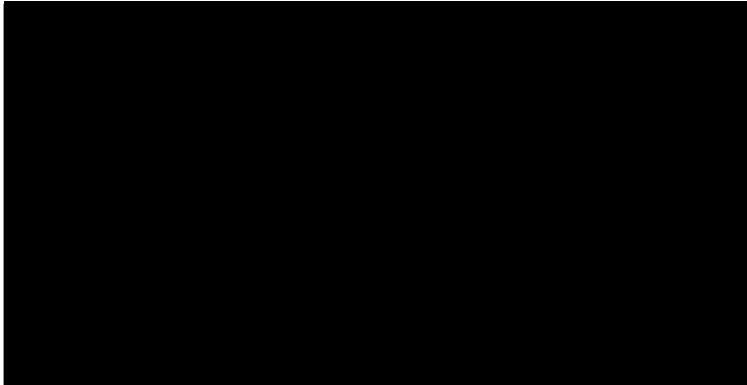


27 August 2018



Re Official Information Act Request – Access to services for people with Multiple Sclerosis (Part 3 of 3) Appointment numbers – Our reference: 20180727-143

I refer to your official information request dated 24 July 2018, which we received on 27 July 2018, for information about services experienced in our DHB by people with Multiple Sclerosis.

In Part 3 of your request you asked for the following information about appointment numbers:

Appointment Numbers

1. How many neurology appointments were completed in the past 12 months where the patient has an indication or diagnosis of Multiple Sclerosis?
2. How many referrals for neurology appointments were declined in the past 12 months where the patient has an indication or diagnosis of Multiple Sclerosis?
3. How many people with an indication or subsequent diagnosis of Multiple Sclerosis have attended a first Neurologist appointment?
4. How many people with an indication or subsequent diagnosis of have received follow up
5. Neurologist appointments?
6. How many people with a diagnosis of MS have received a Psychotherapy appointment?
7. How many people with a diagnosis of MS have had a referral for a Psychotherapy appointment declined?
8. How many people with a diagnosis of MS have received a Physiotherapy appointment?

9. How many people with a diagnosis of MS have had a referral for a Physiotherapy appointment declined?
10. How many people with a diagnosis of MS have received a Occupational Therapy appointment?
11. How many people with a diagnosis of MS have had a referral for a Occupational Therapy appointment declined?

Auckland DHB does not separate waiting times or appointments by disease for its clinics. Patients are triaged based on individual need rather than by specific disease. To research and define waiting time and appointments made for individuals with Multiple Sclerosis would require substantial research and time.

I have decided to decline your request under Section 18 (f) of the Official Information Act in that the information cannot be made available without substantive collation or research.

You are entitled to seek a review of the response by the Ombudsman under Section 28(3) of the Official Information Act.

Yours faithfully



Ailsa Claire, OBE
Chief Executive