

Official Information Act Requests Statistics

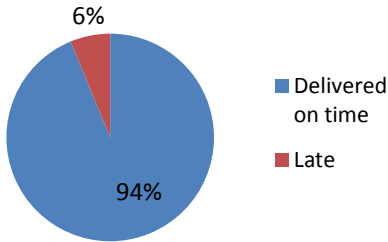
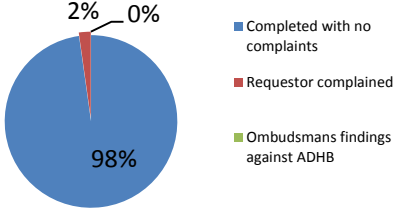
In recent years, Auckland District Health Board has received a number of requests. The below statistics provide a high level summary of the volume received, our timeliness in responding and how we are performing.

These statistics are also reported to the State Services Commission on a 6-monthly basis and published on their website.

OIA Statistics Financial Year 2016/17 (1 July 2016 and 30 June 2017)

Measure	Result (n)
Number of requests that were completed between 1 July 2016 and 30 June 2017	225
Number of OIA requests the agency was unable to complete within the legislated timeframe (including extensions) <i>(15 time extensions requested, 4 responses delivered late)</i>	14
Number of responses to OIA requests that were published on the agencies website 1 July 2016 and 30 June 2017 *NEW MEASURE*	0
Number of Ombudsman complaints notified to the agency between 1 July 2016 and 30 June 2017 *NEW MEASURE*	5
Number of OIA formal views formed by the Ombudsman against the agency between 1 July 2016 and 30 June 2017 *NEW MEASURE*	0

Summary performance results

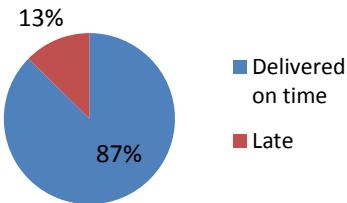
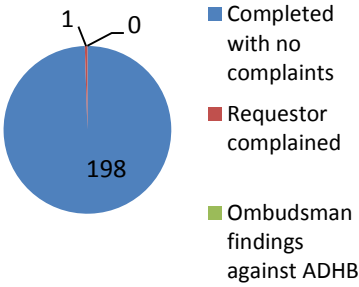
<p>Timeliness</p>  <p>94% Delivered on time 6% Late</p>	<p>94% of all OIA requests received were responded to within the legislated timeframe, with 6% of OIA requests received being responded to late.</p>
<p>Ombudsman Complaints</p>  <p>98% Completed with no complaints 2% Requestor complained 0% Ombudsmans findings against ADHB</p>	<p>There were five (5) complaints made to the Ombudsman about Auckland DHBs decisions to refuse to release information. There were no formal views formed by the Ombudsman against the Auckland DHB.</p>

OIA Statistics Financial Year 2015/16 (1 July 2015 to 30 June 2016)

Measure	Result (n)
Number of requests received (1 July 2015 to 30 June 2016)	211
Total deemed not OIA requests	13
Total number of requests completed within legislated timeframe	173
Total number of requests not completed within legislated timeframe	25
Number of requests that were completed	198

Note: reporting the number of complaints made to the Ombudsman and formal views formed was not required in 2016.

Summary performance results

<p>Timeliness</p>  <p>13% 87%</p> <ul style="list-style-type: none"> Delivered on time Late 	<p>87% of all OIA requests received were responded to within the legislated timeframe, with 13% of OIA requests received being responded to late.</p>
<p>Ombudsman Complaints</p>  <p>1 0 198</p> <ul style="list-style-type: none"> Completed with no complaints Requestor complained Ombudsman findings against ADHB 	<p>There was one (1) complaint made to the Ombudsman about Auckland DHBs decisions to refuse to release information. The Ombudsman's formal view was in favour of the Auckland DHB.</p>

OIA Statistics by Financial Year (1 July to 30 June 2007 to 2015)

Year	Total Requests Received	Number of Complaints to the Ombudsman
1 July 2014 – 30 June 2015	190	5
1 July 2013 – 30 June 2014	149	2
1 July 2012 - 30 June 2013	139	2
1 July 2011 - 30 June 2012	92	3
1 July 2010 - 30 June 2011	85	1
1 July 2009 - 30 June 2010	62	5
1 July 2008 - 30 June 2009	101	9
1 July 2007 - 30 June 2008	143	3