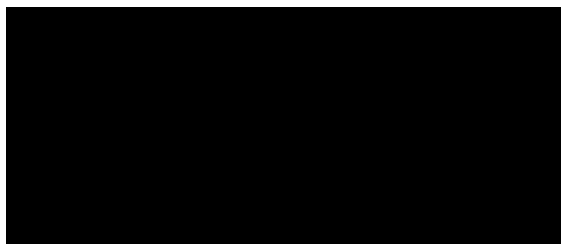


28 March 2019



**Re Official Information Request - for ADHB staff being assaulted, harassed, injured etc from patients**

I refer to your official information request of 20 February 2019 and subsequently extended to 28 March 2019 seeking the following information:

1. *Data/numbers/figures of all incidents involving any DHB staffer being harassed, assaulted, hurt, injured, threatened, maimed or implicated in an altercation with any patient from any ward/area under the DHB's jurisdiction over the last three years to date (ie from February 20, 2016, to present day, February 20, 2019).*
2. *Could the DHB please, with the data, provide a breakdown of when each incident occurred (ie date), when it was recorded/reported and by who, a brief description of each incident including details of the assault/threat/injury/harassment, and what the outcome was of each incident ie. whether a patient was sectioned/transferred/arrested or whether the staffer involved had treatment.*

Our response is provided under your questions below:

1. *Data/numbers/figures of all incidents involving any DHB staffer being harassed, assaulted, hurt, injured, threatened, maimed or implicated in an altercation with any patient from any ward/area under the DHB's jurisdiction over the last three years to date (ie from February 20, 2016, to present day, February 20, 2019).* Note: Datix Safety Management System was introduced in 2017 and information prior is held on a closed system. Your request for information for the year from February 2016 would require substantial collation or research and is declined under section 18(f).

<b>Annual number of incidents</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
	<b>360</b>	<b>557</b>	<b>85</b>

**All incidents where health service staff threatened**

	2017	2018	2019
Patient to Staff: Verbal	87	97	23
Patient to Staff: Physical threat (no contact)	46	49	5
Patient to Staff: Physical Contact	216	376	41
Patient to Staff: Sexual Assault	0	1	4
Visitor/whanau to staff: Verbal	10	34	10
Visitor/whanau to staff: Physical Contact	1	0	2

**All incidents by directorate where health service staff threatened**

	2017	2018	2019
Adult Community & LTC	45	60	10
Adult Medical Services	41	93	26
Cancer & Blood Services	5	13	0
Cardiovascular Services	7	12	2
Child Health	12	53	10
Clinical Support	6	10	1
Commercial Services	2	1	0
Mental Health & Addictions	214	230	21
Patient Management Services	3	16	0
Perioperative Services	1	2	2
Public Health	2	1	0
Support Services	2	5	1
Surgical Services	16	53	12
Women's Health	4	7	0

- 2. Could the DHB please, with the data, provide a breakdown of when each incident occurred (ie date), when it was recorded/reported and by who, a brief description of each incident including details of the assault/threat/injury/harassment, and what the outcome was of each incident ie. whether a patient was sectioned/transferred/arrested or whether the staffer involved had treatment.**

This part of your request relating to detail data about each incident is refused on the grounds of section 18(f) in that the information cannot be made available without substantial collation or research.

The last part of your request about the outcome of each incident is also refused under section 18(e) as the document(s) containing the information does not exist or cannot be found

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Ailsa Claire'.

Ailsa Claire, OBE  
**Chief Executive**