		2: Contain				Phase 3: Surge			Phase 4: Peak			
Res  Functional Area  Activities and actions to respond to Omicron Community case			epare for Status of	Surge	Triangular Comp. Marrows		Response: Activate Surge Plans  Artivities and artions to remond in Surge.  Trigger to move to Measure.		Response: Activate Peak Plans  Activities and actions to respond to Peak  Trigger to move out of Peak Measure			
Functional Area	and Surge	action	action		Trigger to move to Surge	Measure	Activities and actions to respond to Surge	Peak	Measure	Activities and actions to respond to Peak	Trigger to move out of Peak	Measure
EQUITY	Continue to prioritise and promote Māori & Pacific vaccination whanau approach (booster, 5 - 11 year olds and remaining Dose 1 & 2)  Monitor capacity constraints across delivery models and prioritise Māori and Pacific pro		Implemented Implemented	EQUITY								
MĀORI	Contracts and funding sorted for Surge	Karl	Implemented									
	Provider Surge Vaccination plan developed and completed	Karl	In Progress	MĀORI								
	Community Communications developed and ready to deploy	Erin	Ready to implement	WACKI								
	Set-up Provider staff availability reporting		Implemented									
PACIFIC	Contracts and funding sorted for Surge  Provider Surge Vaccination plan developed and completed	Anna	In Progress In Progress				Work with Provider to deliver Surge plans					
	Community Communications developed and ready to deploy	Erin	Ready to implement	PACIFIC								
	Set-up Provider staff availability reporting		Implemented									
	Provider vaccination plan to accelerate Pacific population vaccinations (Dose 1,2, Boosters and paediatric)	Anna	In Progress									
WORKFORCE	Build and recruit surge talent pool to ensure we have sufficient capacity (Covid-19 Vaccinators)	Vanessa	Ready to implement Ready to			% Provider staff unavailable	Consolidate workforce across sites with a focus on Māori and Pacific sites, drive through and outreach models					
	Prepare and monitor existing surge workforce pool  Sign in sheet for all staff on Vaxx sites completed daily	Vanessa	implement Implemented	WORKFORCE	20+% of workforce sickness within	% Staff on sick leave	Deploy surge workforce to meet increase demand  Move clinical staff back to provider arms, using more non-regulated staff					
	Bubbles at NRHCC and in vax sites as possible	Vanessa	Ready to implement		existing sites	A Stall Oil Sex Care	Prioritised deployment of staff into geographically dense area of Māori and Pacific Peoples					
			injenen		Hospital move their Alert Levels	Hospital increase in alert level	Implement working bubbles at NRHCC					
	Monitor demand and queue times (30k capacity /day)	PMO	Implemented		Vax administered exceeds 30,000 per day	Doses per day	Monitor demand daily/ hourly as required					
DELIVERY MODE	Quantify vaccination capacity during surge with social distancing and potential staffing shortages	Heather	In Progress		Output work tier-		Look to extend some community / drive through hours - starting from Monday 24 Jan    Blan out a 6 to 8 week - extended hours schedule across some community sites (from Monday)					
	Prepare to convert existing sites to outside vax settings or drive throughs	Implementation Team Implementation	Implemented		Queue wait times exceed public appetite	Wait time	24 Jan)	1				
	Identify drive-thru's that can have a tent to accommodate walk-ins  Identify community sites that could be used as RATs distribution sites	Team Implementation	Implemented Ready to				A. Activate additional drive through (West location) - starting from Tuesday 25 Jan     Increase capacity at existing drive throughs - start with Airport Park in ride - increase lanes					
	Plan, prepare and get ready to implement a CBD walk-in site (location tbc) to activate as a surge site	Team Implementation	Implement		Public and political expectations which	MoH Directive	Activate additional surge site - CBD walk-in pop (location TBC)					
	- CIR/Collateral/media/comms/deliverables/staffing  Plan, prepare and get ready to implement Westgate Drive-thru and be ready to	Team			demands further surge capacity	with birective						
	activate as an additional surge site: - CIR/Collateral/media/comms/deliverables/staffing/additional security	Team	Implemented	DELIVERY MODE			Activate additional drive through (location tbc) - scooping out ASB showgrounds     Council spiriting sizes (that an approximate the countries cattiers as Debug through as outdoor settings as Debug through as outdoor					
	Prepare for additional drive-thru surge site  Plan, prepare and get ready to implement RATS distribution sites in existing drive-thru	Implementation Team Implementation	Implemented Ready to				<ol> <li>Convert existing sites (that are compatible) to outdoor settings e.g. Drive through or outdoor tents - staggered approach</li> <li>Scooping phase only - Activate and convert (Vaxx drive-thru only sites) to RATS distribution</li> </ol>					
	sites Digital requirements: prepare new sites and any potential changes of existing sites for	Team Will	Implement Implemented				centres					
	surge Prepare for possible interval change between doses - incorporate into surge planning	Programme Lead	Implemented									
	Evaluate and identify community sites that can test and Vaxx	Implementation Team	Ready to implement				If required - Consolidate or temporarily shut sites to overcome site staff shortages					
	Identify requirements and preparation to vaccinate in a red traffic light system  Increase security at sites and set up security protocols /plans and triggers for when to	Anthony Ops Leads	Implemented									
	call police for sites Sites to prepare for traffic management plans for issues when drive-thru sites are busy in Surge	Implementation Team	Ready to implement									
	Test / vax/ CIQ integration of outreach	Angela	In Progress		Outreach unable to meet demand	Yes / No meeting	Surge on outreach and residential services, street by street for vulnerable populations as deman	d				
OUTREACH	Prepare and plan to increase Outreach capacity - vehicles (vans) and staff	Angela	In Progress	OUTREACH		demand	Option: Fasttrack booster ARC outreach programme					
	Ramp up ARC outreach programme	Kate	Implemented				Increase outreach capacity and vehicles					
PRIMARY CARE	Prepare Pharmacies to anticipate the need for outdoor vaccination settings if viable.  Pharmacies to implement	Michael	Ready to implement		GP Vax Staff availability	% staff available	Ensure booking capacity reflects likely actual capacity e.g. staffing. Consider partnering with oth primary care providers to meet existing bookings rather than having to cancel/defer	er				
	Plan and prepare Pharmacies for possible crowd control during Surge	Michael	Ready to implement				Implement Surge vaccine and consumable plans to mitigate likely reduction in delivery capacity					
	GPs: Co-administration of immunisations where possible i.e. covid-19 & MMR	Leanne	Ready to implement				pharmacy sites will reduce non-essential services (e.g. retail) and divert resources to maintain vaccinations and core medicines supply.					
	Ensure primary care providers are planning ahead regarding vaccine and consumable requirements as delivery capacity is likely to be reduced in surge	Leanne	Implemented	PRIMARY CARE			Convert to carpark / drive-thru model where practical					
	Adhering to PPE and streaming (low risk / high risk clients) guidance provided by NRHCC	Leanne / Michael	Ready to implement				Activate crowd control for Primary Care sites					
							GP & Pharmacies sites to convert to outside settings if possible (note: sites that are compatible thave indicated that they would move to an outside setting)	k				
	General Practice develop re-use of RAG tool (or similar) so GP capacity and sustainability are visible to NRHCC.	Leanne	Ready to implement									
SUPPLY CHAIN	Prepare to protect supply chains and surge vax into site fridges	Andy	Implemented		Supply chain directions		Implement supply chain surge procedures					
	Notify Primary Care of stock management and projected supply pre and during Surge	Andy	Implemented Ready to	SUPPLY CHAIN	Supply chain disruptions or delays that impacts delivery and supply so unable to meet vaccination demand		Supply collateral for new sites					
	Stock pile collateral for new site set-ups	Andy	implement									
VACCINATION BOOKINGS	Plan what to do with site bookings & capacity in surge Identify when to stop bookings at provider sites to hold capacity for Māori and Pacific	Heather	Almost Complete Ready to	VACCINATION	??Trigger to identify when to stop bookings at sites		Manage bookings to ensure Surge capacity is not exceeded and Māori and Pacific are prioritised					
	walk-ins and advising vax Healthline Identify when and the trigger to stop Site bookings	SLT	implement Ready to	BOOKINGS								
COMMS	Increase: Booster Comms	Tracie	Implemented				Deploy Surge comms as needed					
	Prepare for heavily focussed Booster Communications	Tracie	Ready to implement				Implement comms around bookings during surge					
	Develop Communications: Whanau Protection	Erin	Ready to implement									
	Prepare Surge Comms: New sites, changes to sites, Booster, Equity and bookings  Ensure clarity of messaging in Surge - e.g.: mitigate variances in booking v walk-in	Tracie	Ready to implement Ready to	COMMS								
	Pacific Communications: Pre-surge + Surge	Tracie	implement In Progress	COMMS								
	Community Communications developed and ready to deploy	Tracie	In Progress									
	Develop proactive Public Relations (PR) plan - Everything you need to know about Omicron and Vaccinations	Tracie	Almost Complete									